

IMPROVING PROJECT PERFORMANCE BY **INTEGRATING CPM SCHEDULE** & **EARNED VALUE ANALYSIS**

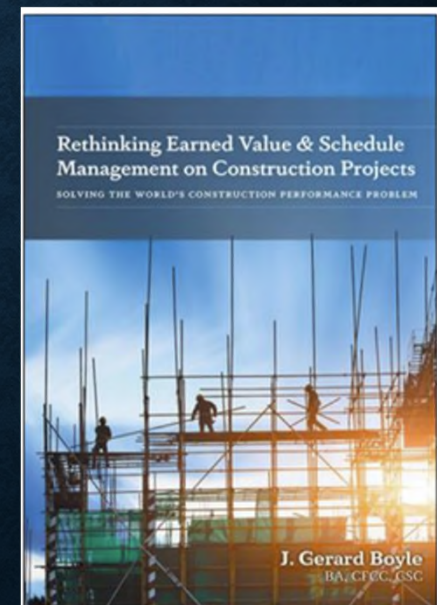
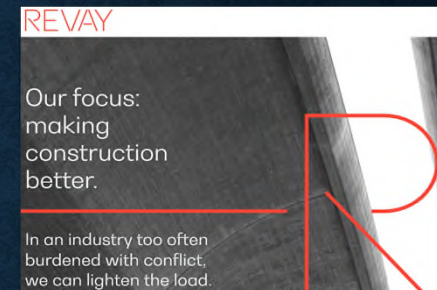
New **Causal** Analytics connecting **Time** and
the Resources Inputs which **Determine**
Time

by **J. Gerard Boyle**

Delivered to the U.S. Government Accountability Office on August 14, 2023

WHO AM I?

- Over 40 years in **Construction: building; infrastructure; industrial; institutional; commercial; roads; tunnelling; airports, residential ...**
- **Former Contractor; now Consultant (20+ yrs.) Revay**
- Expert: Project Management (**GSC**); CPM & Earned Value Performance Analysis; Risk; Forensic Analysis (**CFCC**); Contract Delivery; Dispute Res.
- **Published author:** Book on EVM/CPM, articles (AACE, Law Journals, etc.), regularly present to industry and academia
- **Successfully applied these analytics on major construction projects and programs**



THE CONSTRUCTION INDUSTRY IS FAILING & PERFORMANCE ANALYSIS IS PART OF THE PROBLEM

McKinsey report

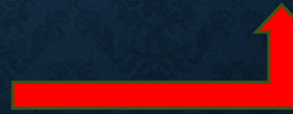


MCKINSEY GLOBAL INSTITUTE
**REINVENTING CONSTRUCTION:
A ROUTE TO HIGHER
PRODUCTIVITY**



- “**Productivity** below other industries
- Projects regularly **over budget and time targets**
- Reinvention required: **Integrated, Advanced Performance analysis and KPIs**
- New analytics should serve as a source of **performance “truth”**

Requires a root causal understanding



PER THE GAO SCHEDULE ASSESSMENT GUIDE, AN INTEGRATED & RELIABLE SCHEDULE IS THE FUNDAMENTAL PERFORMANCE ANALYSIS TOOL

- Integrated CPM schedules **difficult to obtain** – some have given up on trying!
- It is worth the **effort and commitment**, and how can it be done?
- If obtained, **are existing analytics adequate?**



THE INTEGRATED MASTER SCHEDULE

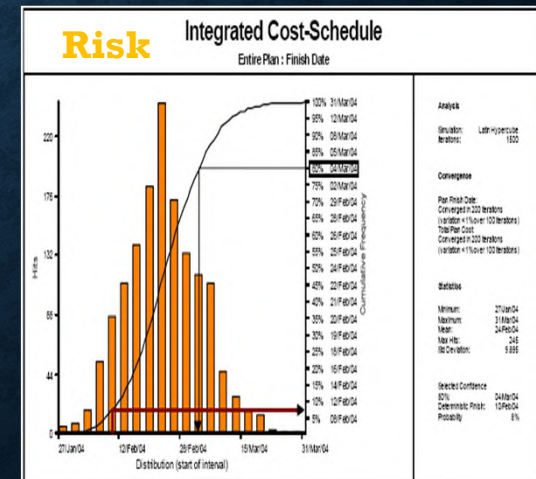
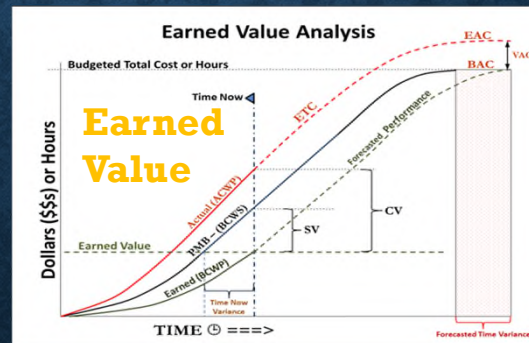
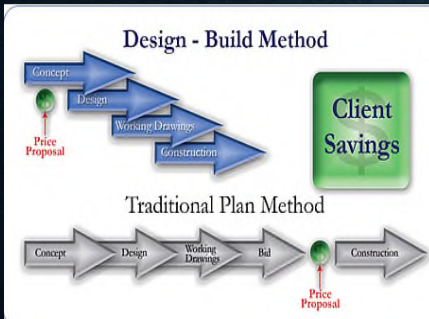
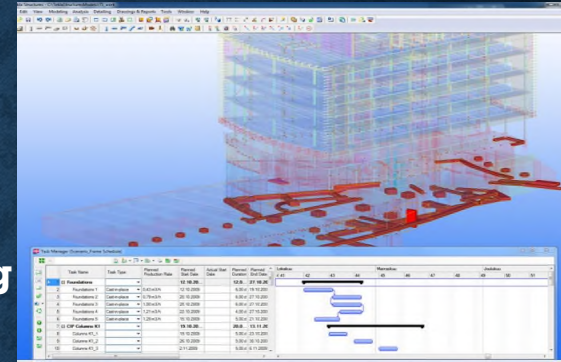
As a document that integrates the planned work, the resources necessary to accomplish that work, and the associated budget, the IMS should be the focal point of program management. In this guide, an IMS constitutes a program schedule that includes the entire required scope of effort, including the effort necessary from all government, contractor, and other key parties for a program's successful execution from start to finish.¹

WHY ARE ALL OF THESE CONSTRUCTION INDUSTRY "SOLUTIONS" FAILING?



Technology:

- **CPM**
- BIM
- 4D
- Scheduling
- OCPM



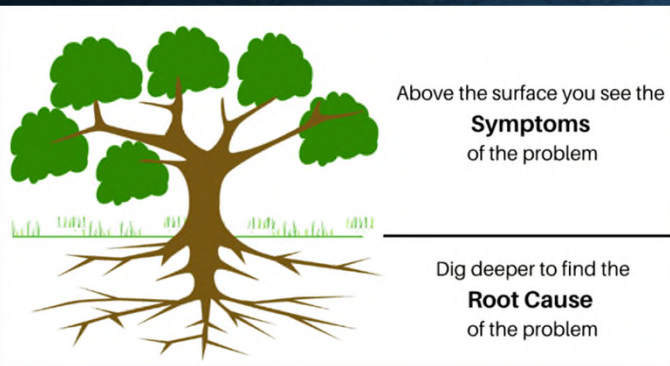
NEW ANALYTICS CAUSALLY INTEGRATE PERFORMANCE ANALYSIS

- *“Reinvention required:
Integrated, Advanced
Performance Analysis”*

Meet the McKinsey
challenge



(1) The Problem – Symptoms, not Root Causes (output-based)



(2) The Solution – Root Causal Input Analytics

Integrated Cost & Time Formulas

$$\text{Duration}_{(\text{Time})} = \frac{\text{Quantity}}{\text{Productivity} \times \text{Resources}}$$

EVM

$$\left\{ \begin{array}{l} \text{SPI} = \frac{\text{CPI}}{\text{CV}} \times \frac{\text{RPI}}{\text{RV}} \\ \text{SV} = \end{array} \right.$$

(Progress)

(Productivity)

(Resource Supply)

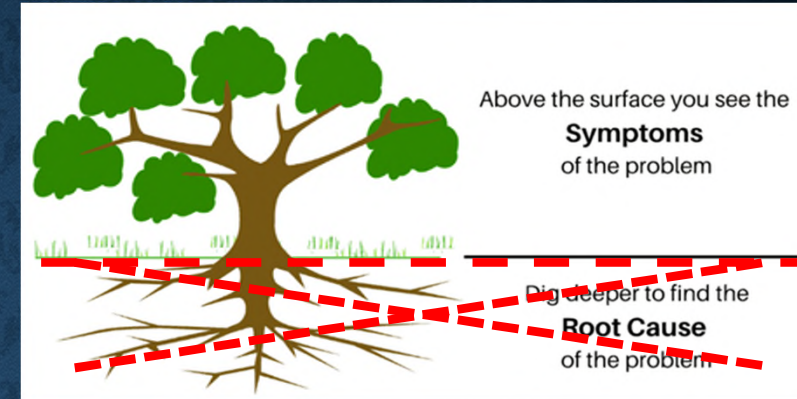
MAP: ESCAPING PERFORMANCE FAILURE

(3) A Success Story

- On Budget: Contract Changes less than 2%!!!
- Construction On Time!!!!
- No claims!!!

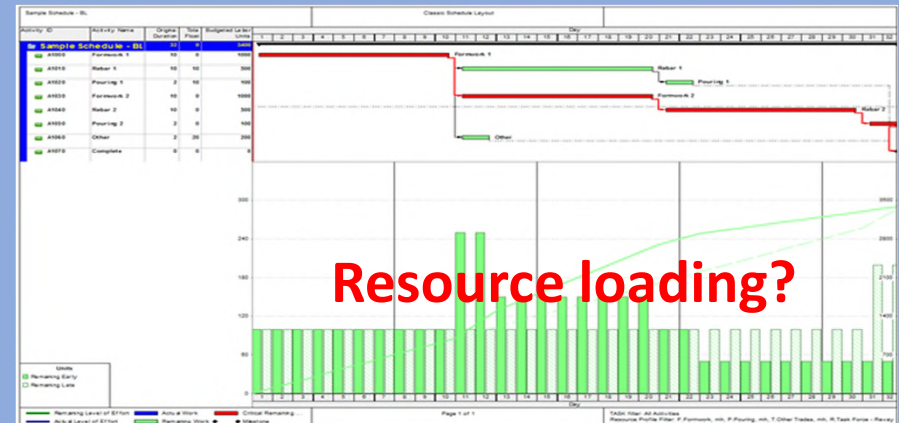


Part 1



1. THE PROBLEM

Failed Promise and Shortcomings of **CPM, Earned Value, Risk,** and **Contract Delivery**



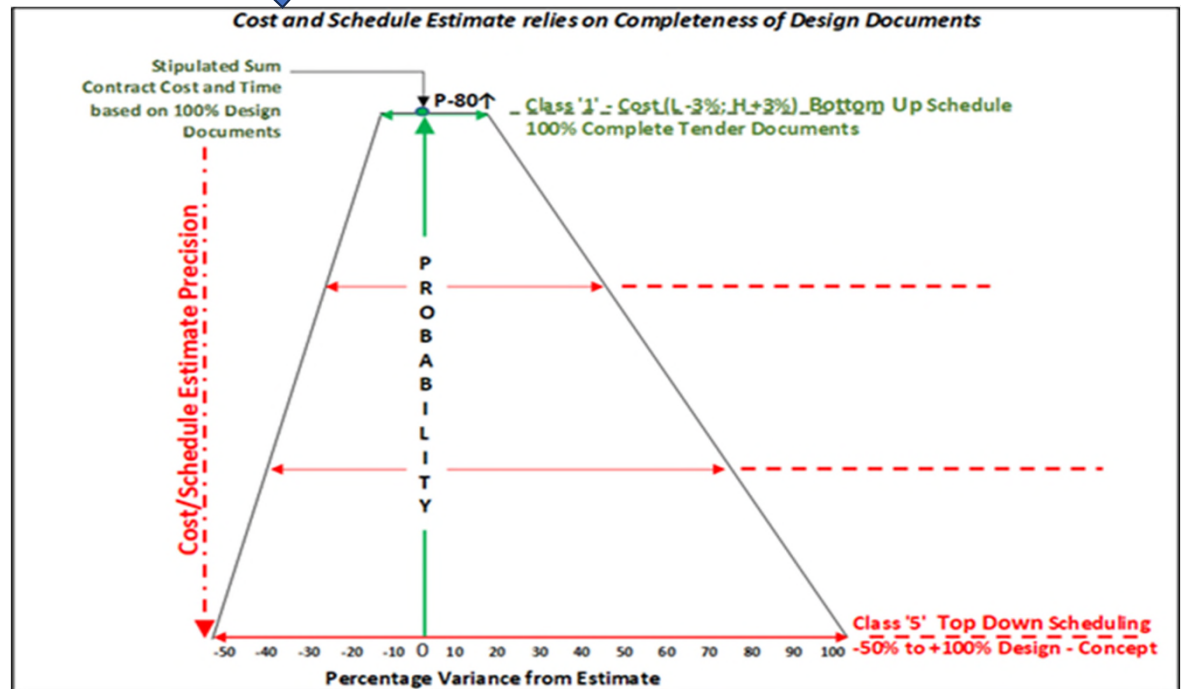
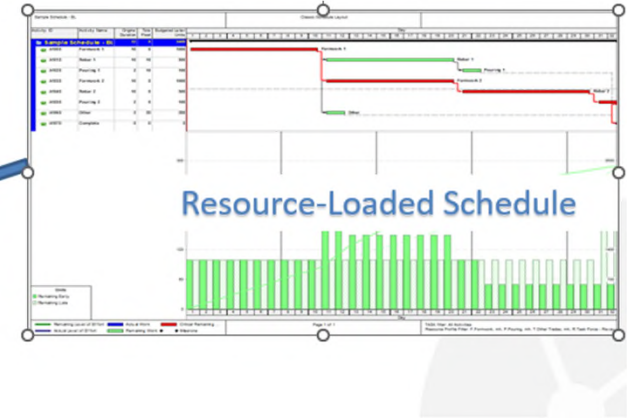
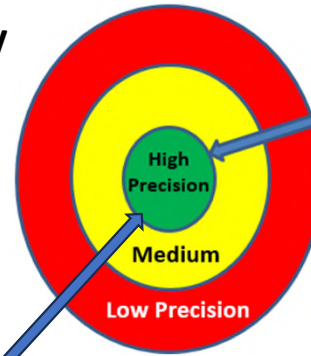
1.1 The Failed Promise of CPM Scheduling

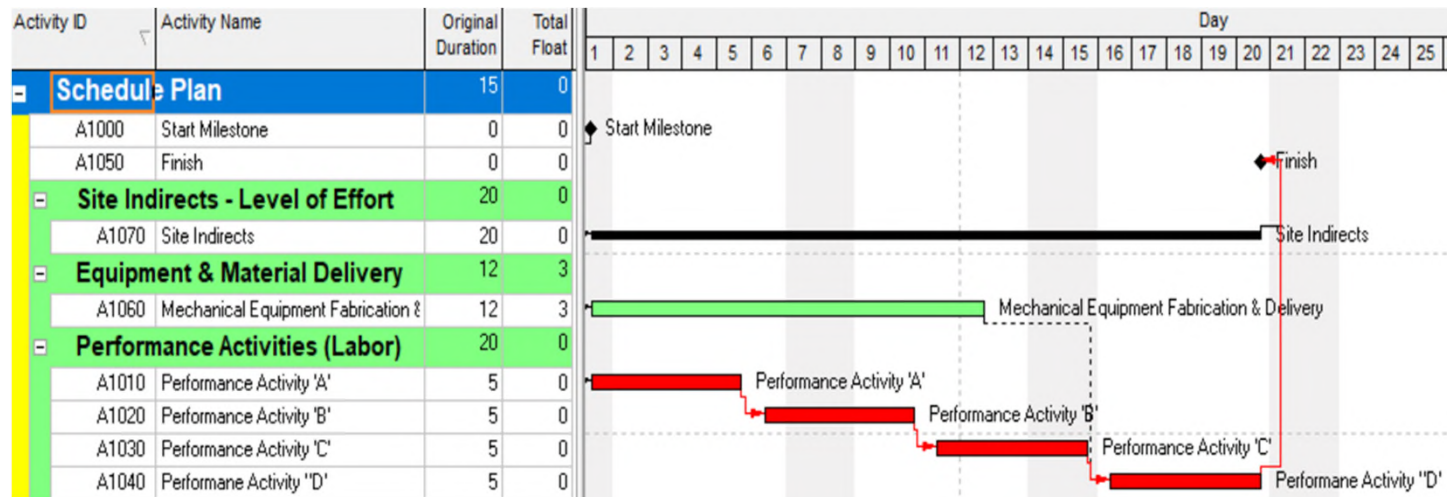
No Resources = No Root Causal Understanding

Best Practice,
Integrated
Execution
Schedule is the
Optimal, most
reliable Model?



Integrated, fully
resource
loaded, bottom
up, Level 1





- **Performance Activities get the work done.** Mainly labour (but also equipment and machines performing work)
- Performance Activities are the controllable factor which determine time.

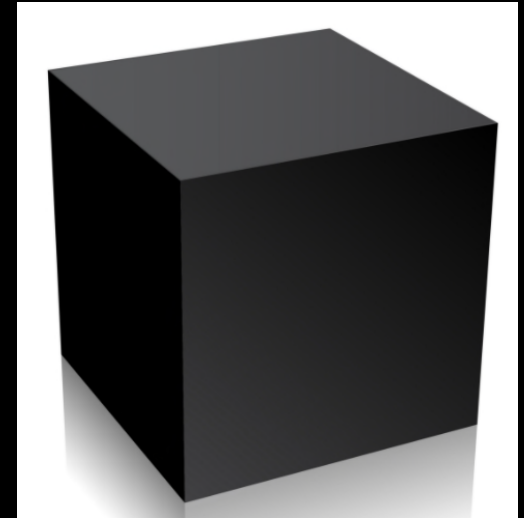
Performance Activities:
“Control the hours and control the project”

SCHEDULE PROBLEM PERSISTS

- “What is described as a CPM schedule these **days isn’t one at all.**”
- “Widespread abuses of powerful software to produce **badly flawed or deliberately deceptive schedules** that look good but lack mathematical coherence or common sense ... **Result is confusion, delayed projects and lawsuits.**”
- [***Critics Can’t find the Logic in Many of Today’s CPM Schedules – interview with R. Farris, James O’Brien, Fred Plotnick, Jon Wickwire, et. al ...***] 20+ years ago.

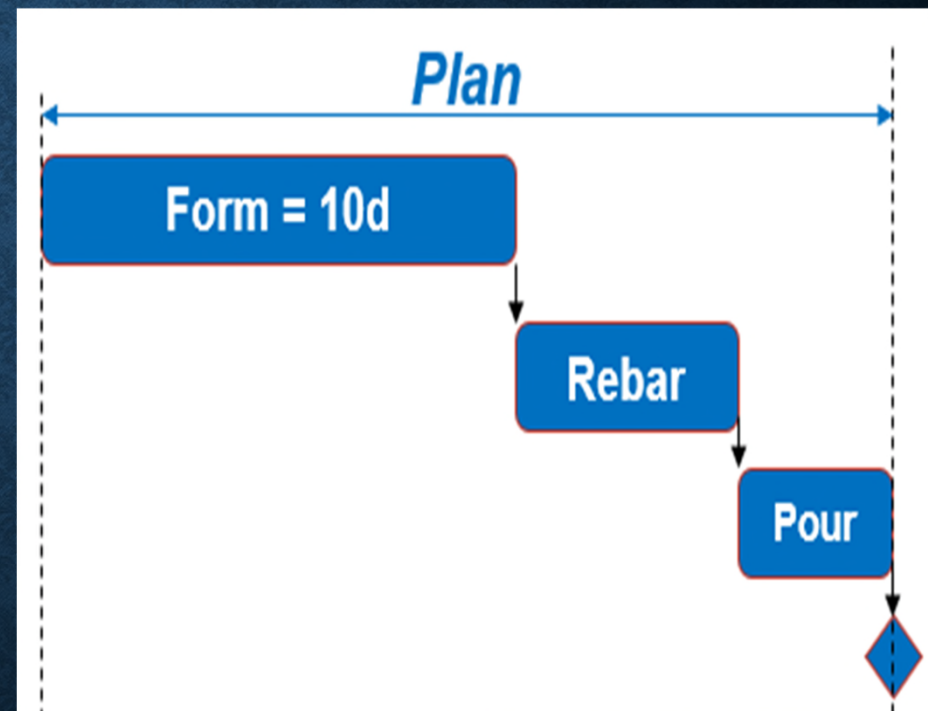
A Schedule without Resources is a performance “Black Box”

- Accepting a schedule without resources is like buying a car without knowing **what’s under the hood**. Take it **on faith**?
- **Resource information is required to understand the plan, analyze performance to-date, and reliably forecast the future.**
- Resource information provides **root causal, deterministic** explanation for performance, delays and disruptions.



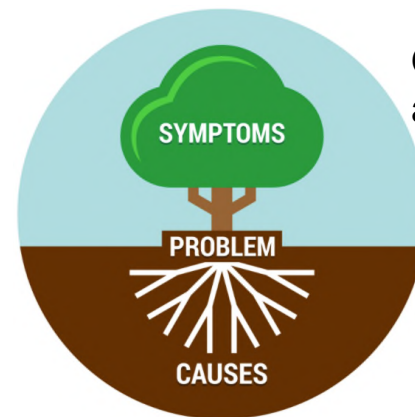
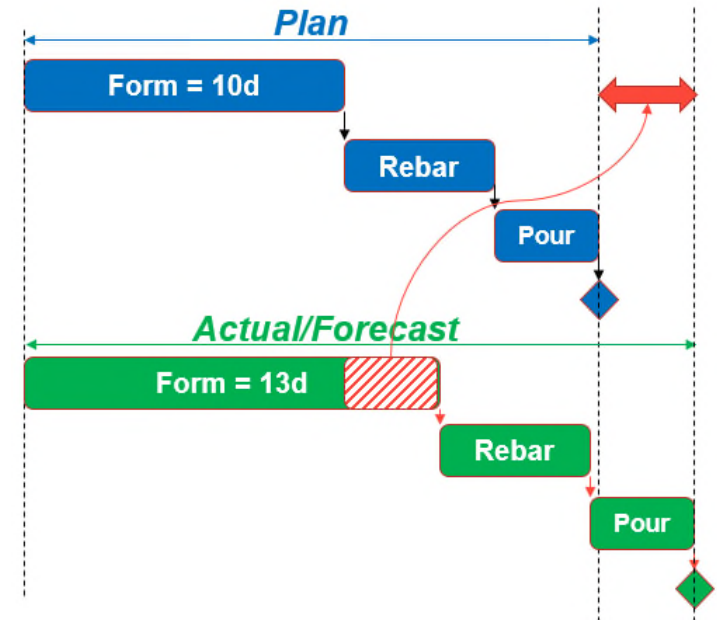
ACTIVITY DURATION IS A TIME **OUTPUT**. WHAT IS THE **CAUSAL INPUT** BASIS?

- **How much** forming is being done in 10 days?
- How much must be done each day?
- What labour resources are required in order to perform the required work in 10 days?
- How efficient must labour be?



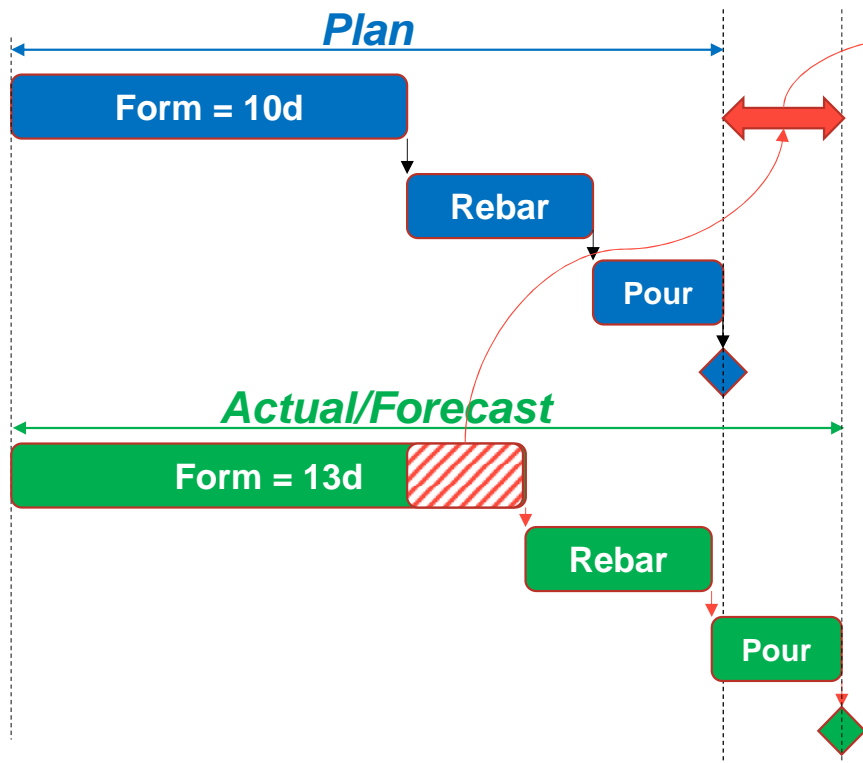
What is the **Root Cause of Duration**?

- Causation is: “*something that brings about an effect or a result*”
- Root causes are the **essential** cause
- If root causes are not known, **guesses** about causation may be **very wrong**?



Only “**Symptoms**” are analyzed.

Did embedded conduit change “cause” this delay?



“Cause-Effect Matrix”

Primary Causes

Owner/Designer Issues:

Access Issue at F1	•	•
Proposed Change (adding Conduit)	•	
Scope Clarification (Penetrations)	•	•

Result in

CO Request

RFI Request

Result in

• Late RFI response	•
• Late response to C.O. request	•
• Changes to Scope	•

Delay & Disruption

Classic Output-Based Cause-Effect Analysis: Root Causes?

Cause-Effect Matrix - Delay and Disruption Claim

Primary Causes

Owner/Designer Issues:

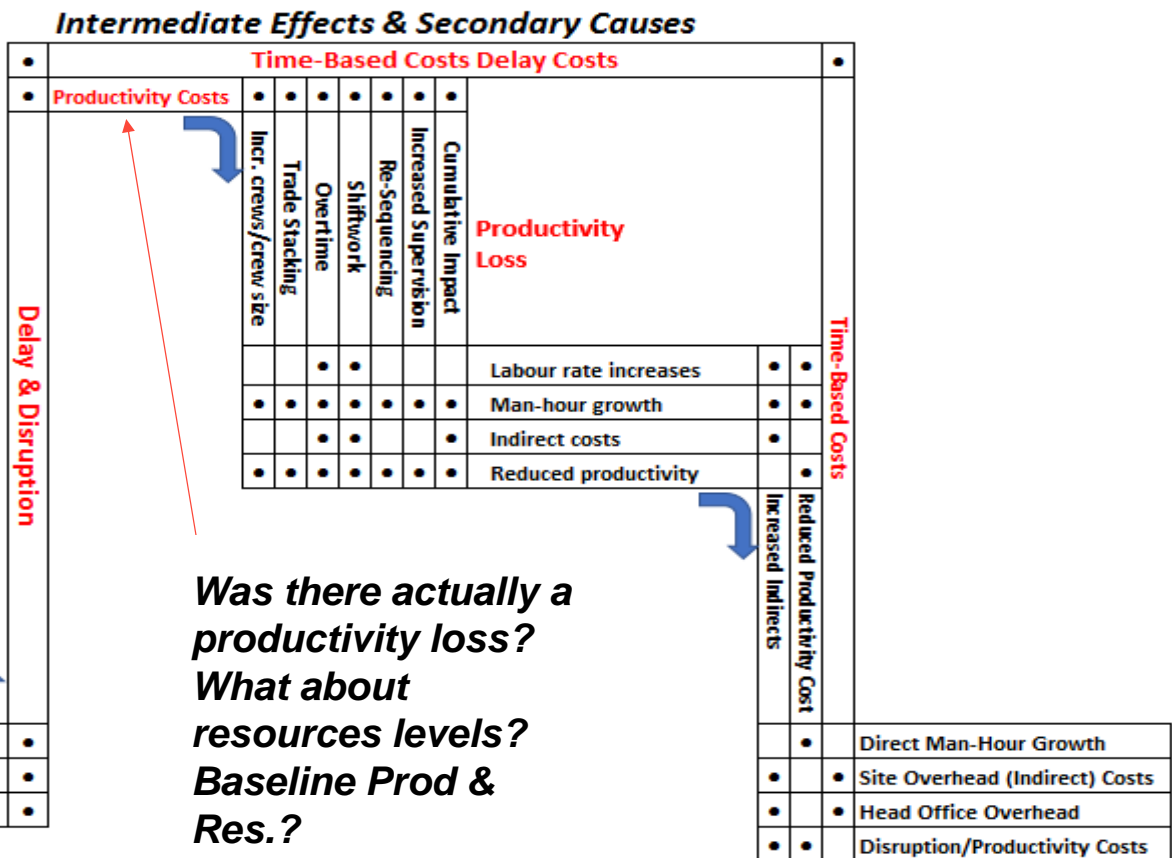
Access Issue at F1	•	•
Proposed Change (adding Conduit)	•	
Scope Clarification (Penetrations)	•	•

Result in

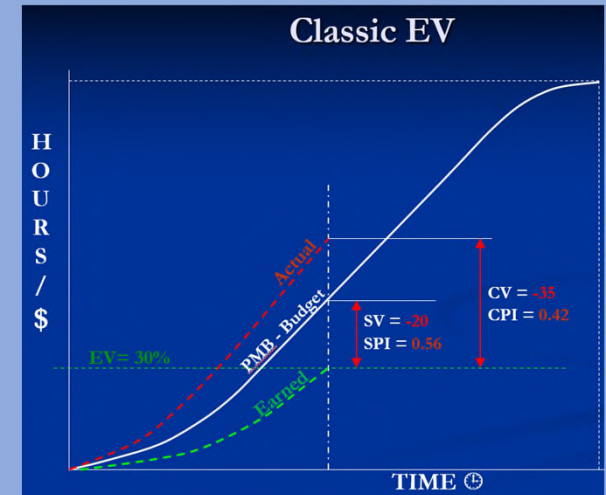
RFI Request	•
CO Request	•

Result in

Late RFI response	•
Late response to C.O. request	•
Delayed Shop Drawings	•



1.2 Earned Value Shortcomings



EVM CORE PRINCIPLE #1: PLANNING & CONTROL THROUGH COST & SCHEDULE INTEGRATION


- Project planning & control benefits strongly by ...
- Integrating Schedule and Cost
 - “provide strong benefits for program enterprise planning and control.”
 - “effectively integrate the work scope of a program with the schedule and cost elements for optimum program planning and control.”
 - The primary purpose of the system is to support integrated program management.” [SAE International]

CORE PRINCIPLE # 2 – ROOT CAUSAL ANALYSIS

- *Proactive management:*
 - *Early risk identification, corrective action, replanning*
 - *Requires root causes to be effective*
- The root cause is the core issue—the *highest-level cause*—that sets in motion the *entire cause-and-effect reaction* that ultimately *leads to the problem*(s).
[American Society for Quality]

EVM ABANDONS PMB OBJECTIVE: DOESN'T REQUIRE CPM SCHEDULING?!

- *“While [CPM] quite capable, the application of basic earned value management techniques does not require the use of any particular scheduling methods. [EIA-748]*



Core Principle is Integration of
Schedule and Cost! No schedule
required?

EV THEORY MISTAKES: ROOT CAUSE OF LABOUR DURATION NOT UNDERSTOOD

- “Any added resources will ...
 - have a permanent negative impact on cost efficiency and ...
 - produce no positive critical path schedule results.”

Seriously
bad
advice for
PMs!!!

Duration = 10 days



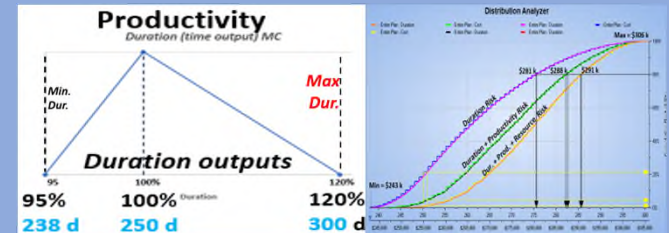
Duration = 10 days



More workers = lower
productivity & no time benefit

SUMMARY OF EV PROBLEMS

- **Not integrated** with CPM
- **Defers** schedule analysis to CPM
- **Misunderstands root, deterministic cause** of labour activity duration
- **Cost-centric** – considers CV,/CPI paramount; SV,/SPI limited utility
- No **Resource Variance?**
- Assumes **no causal connection** between **PMB performance & EV metrics**
- Assumes **CV not connected to SV**



1.3 Integrated CPM Monte Carlo Risk Analysis - Shortcomings

BACKGROUND: RE-THINKING RISK ANALYSIS

- RP 41R-08 Shortcomings of “*range estimating*” *Understanding Estimate Ranging*, reassessment in 2008
- Failure to explicitly quantify “**risk drivers**” meant that **analysis not risk-driven**
- **Cost and schedule** impact **not integrated**
- Failed to recognize industry “**progression** towards ... ***big data*** [megadata], *machine learning*, and *artificial intelligence*”.

POST 2008 - PURPOSE OF RISK ANALYSIS

- **CONTINGENCY**: Determine the amount of *cost & schedule contingency* needed to provide ***a degree of confidence*** in both targets
- **FORECASTING**: “*Estimate the probability of finishing on/before the schedule date and on/under the cost estimate.*”.
- **PERFORMANCE BENEFIT**:
 - *Early warning of schedule risks,*
 - *Proactive management*
 - *Risk Mitigation/Avoidance*
- **ROOT CAUSES**: Identify “*root*” causal risks (using “Risk Drivers”)

Risk Labour Loading: Hours not loaded

ID	Description	Remaining Duration	2023											
			Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
0030	Construction	250	[Gantt chart showing a red bar from June to August]											

Unit of Measure		Loading	Units/period	Remaining	Budget	Earned	Actual	Cost
\$/day		Normal	1,020	255,000	255,000	0	0	\$255,000

- No labor hours
- \$1 dollar of budget assumed to = 1 hour of labor

One Resource Unit:	Res. Unit:	Resource Loading:	Task Duration:	Units per period ("Burn Rate"):	Remaining Resources:	Cost Per Unit:	Cost of Resource:
'A'		'B'	'C'	'D'	'E'	'F'	'G'
				= 'E' ÷ 'C'	= 'C' X 'D'		= 'E' X 'F'
Labour \$ unit	dollar	Normal	250	1,020.00	255,000	\$ 1.00	\$ 255,000

$$\text{Daily (Burn) Labor Rate} = \frac{\text{Budget Dollars (\$)}}{\text{Duration (d)}} = \frac{\$255,000}{250} = \$1,020 \text{ per day}$$

NASA JCL supports no labour hour loading

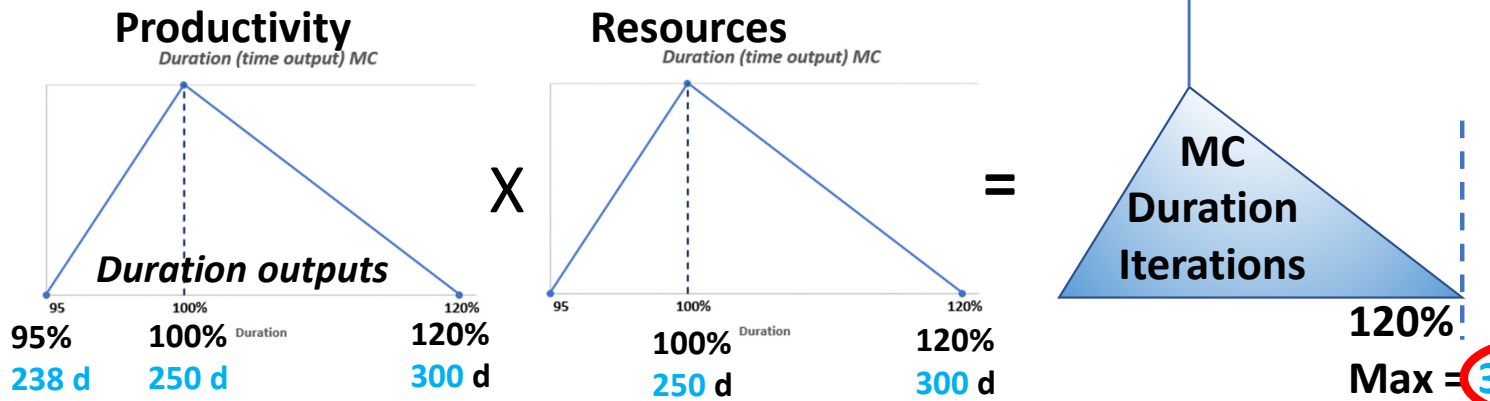
- “For a Joint Cost & Schedule Confidence Level (JCL), cost loading a schedule is sufficient and a **resource loaded schedule is not required.**”
- “Intent of JCL policy is not to recreate the lower level management responsibility of ... managing resources (labor, etc.) but to instead model macro tendencies ...”
- Basis for “confidence” when labor resources not considered?

“Because resources directly relate to an activity’s duration, assigning resources such as labor to activities ensures duration will be realistic & rational.”
[GAO – Best Practice 3: Assigning Resources to all activities]

Output-Based Tri. Distribution: Max/Min Errors?

CPM Algorithm models different duration (output) values

Output



• Are the maximum (& minimum) limits chosen by the analyst deterministically correct?

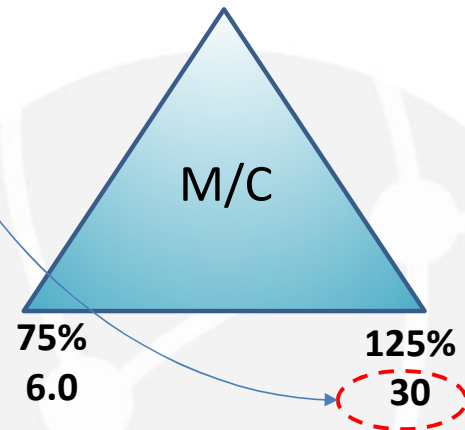
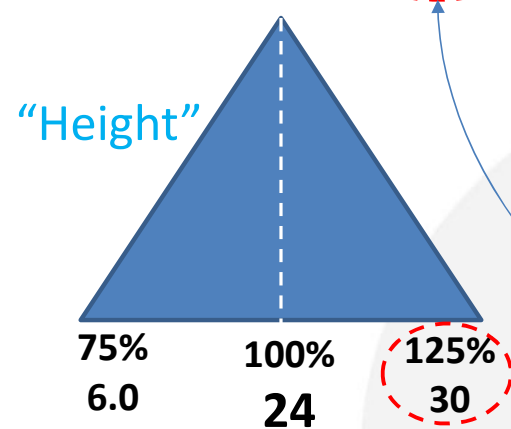
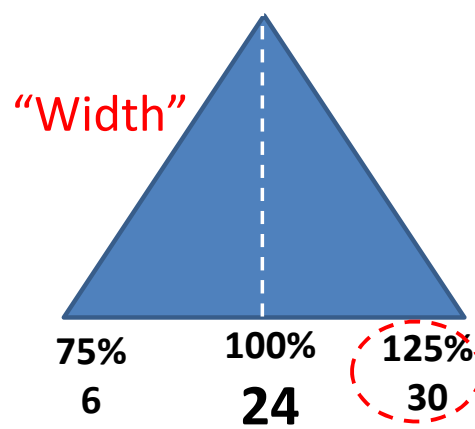
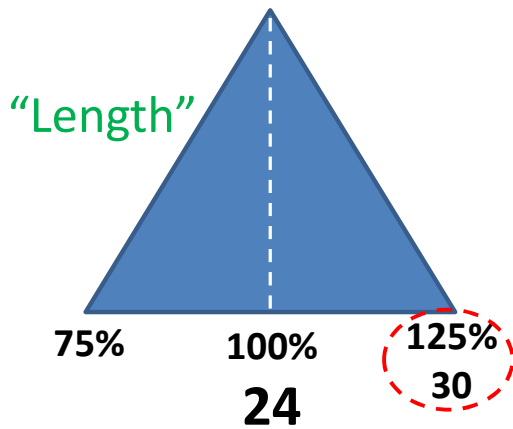
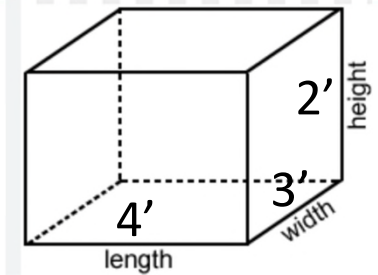
If Prod + Res 20% lower, does the duration = 300 days?

MC Output Error in Maximum calculation

INTERNATIONAL

Deterministic Volume = $L \times W \times H = 4' \times 3' \times 2' = 24 \text{ c.f.}$
Algorithm

Det. Max. Volume = $5' \times 3.75' \times 2.5' = 47 \text{ c.f.}$
 Add 25%



Vol. instead of Length

- No MC algorithm for input dimensions.
- Instead models the output - volume (24 c.f.)

Max = 125% x 24 = 30 c.f.

SUMMARY OF RISK PROBLEMS

- **Not integrated** with CPM although PMB is the objective
- Uses **Summary Level schedule** instead of **Class 1 Execution Schedule**
- **Asserts that labour activity duration is determined by time**
- **Labour hours not loaded**
- Risk Software algorithm is **output based**. Does not permit modelling of the **root causal inputs** which **determine labour activity duration**

1.4 Failure of Alternative Contract Delivery Methods



P3 Risk Transfer Assumptions?

Public private partnerships under increasing attack in the UK

August 19th, 2011 · Keith Reynolds · 2 Comments · Privatization, P3s & public services, Transparency & accountability



- “[In P3’s] the **private sector** assumes a **major share** of the risks in terms of financing and **construction** and ensuring **effective performance** ... from **design and planning**, through **execution** ... to long-term maintenance.”

If performance is not analyzed, risk transfer assumptions break down!

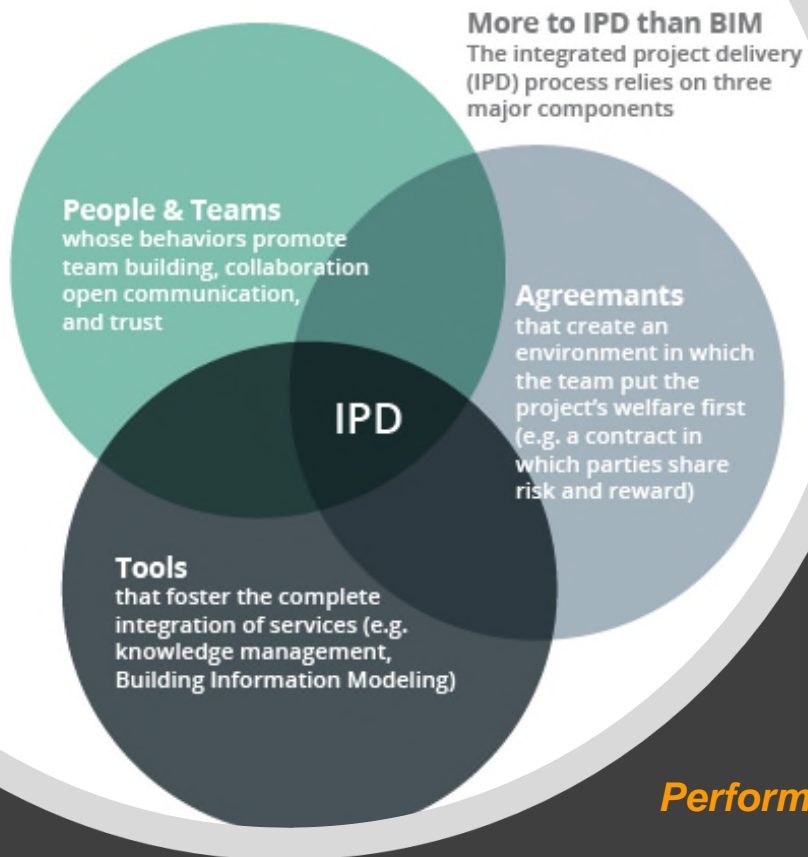
Figure 3: Typical Risk Transfer Scenario Under PPP Arrangements⁴⁵

	Responsibility for Risk		Transferred?
	Public/DBB	PPP	
Development Risks			
Performance	Public	Private	X
Interface	Public	Private	X
Design Risks			
Scope	Public	Shared	X
Errors and Omissions	Public	Private	X
Interference/Coordination	Public	Private	X
Life Cycle	Public	Private	X
Construction Risks			
Performance	Private	Private	X
Schedule	Public	Private	X
Cost Overruns	Public	Private	X
Changes in Scope	Public	Public	
Force Majeure	Shared	Shared	
Financing Risks			
Schedule Slippage Additions	Public	Private	X
Interest Rate Risk	Public	Private	X



Integrated Project Delivery (IPD)

The IPD method brings all participants together early with collaborative intent to maximize value for the owner.



Integrated Project Delivery – Improved performance without accountability?

- *IPD is built on collaboration, which in turn is built on trust. ... mutual respect and trust ... tolerance.*
- *“No individual accountability for poor performance ... because all have a stake in success (Risk Pool).”*

Performance must be objectively and independently evaluated!

“Trust but Verify”

No Transparency about performance means lower productivity and increased cost

- *‘Many players in the industry **benefit from today’s market failures**, earning a substantial share of revenue and profits from change orders and claims, and reducing exposure to competition **in an opaque market**.’ [McKinsey Report]*

MCKINSEY GLOBAL INSTITUTE

REINVENTING CONSTRUCTION:
A ROUTE TO HIGHER
PRODUCTIVITY

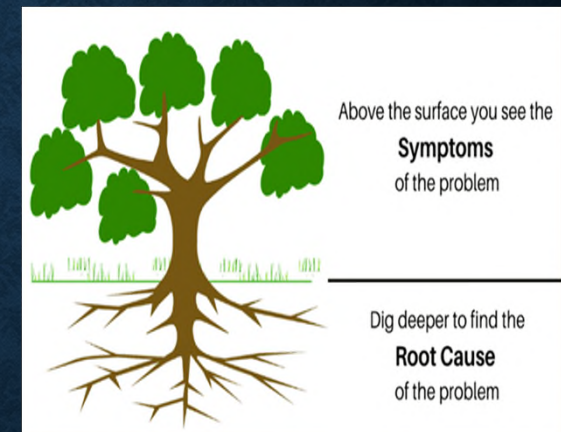


Industry
dynamics

- Construction is opaque and highly fragmented

THE PROBLEM COMMON TO ALL FAILED FIXES: ROOT CAUSES UNEXAMINED

- Analysis is **Output-based** – **symptoms** above the surface - **because schedules are not resource loaded**
- The **Root Causes of duration** require knowledge of the **performance inputs** – **productivity** and the **labour resources** - which **determine duration**.
- Without **causal understanding**, there is not performance **transparency**, and therefore responsible parties cannot be held **accountable** and expeditious corrective action is not taken



2. THE SOLUTION: NEW INTEGRATED ROOT CAUSAL ANALYTICS

INTEGRATED COST & TIME FORMULAS

	OUTPUT		CAUSAL INPUTS	
CPM: <i>Duration</i> <small>(Time)</small>	$=$	$\frac{\text{Quantity}}$	\times	$\frac{\text{Productivity} \times \text{Resources}}$
Cost	$=$	$\frac{\text{Quantity}}{\text{Productivity}}$	\times	Labor Rate
EVM: <i>SPI</i> <small>(Progress)</small>	$=$	$\frac{\text{CPI}}$	\times	$\frac{\text{RPI}}$
		<small>(Productivity)</small>		<small>(Resource Supply)</small>
<i>SV</i>	$=$	<i>CV</i>	$+$	<i>RV</i>

A map through the Solution

$$\text{Causal Duration} = \frac{\text{Quantity}}{\text{Productivity} \times \text{Resources}}$$

2.1 New Causal Duration & Cost Formulas

$$RV = \text{Actual} - \text{Planned}$$

$$EV_{\text{Causal}}: SPI = CPI \times RPI$$

2.2 New EVM Metrics connect Time to Causal inputs

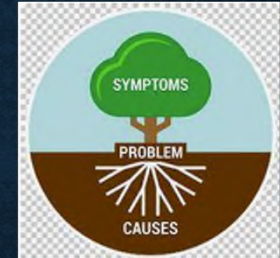
Planned Schedule

2.3 Integrated EVM/CPM Causal Analysis

2.1 NEW CAUSAL DURATION & COST FORMULAS



$$\text{Causal Duration} = \frac{\text{Quantity}}{\text{Productivity} \times \text{Resources}}$$



$$(\text{Labor})\text{Cost} = \frac{\text{Quantity}}{\text{Productivity}} \times \$\text{Labor Rate}$$

What Causes the Duration of a labor activity?

Output Based Duration

- What is the causal, deterministic basis for output?

$$\text{Activity Duration} = \frac{\text{Quantity}}{\text{Daily Output}} = \frac{10,000 \text{ (s.f.)}}{1,000 \text{ (s.f.)}} = 10 \text{ days}$$

Input Based (Causal) Duration

- Productivity and the Rate of Resource Supply determine labor time duration per following formula:

$$\text{Activity Duration} = \frac{\text{Quantity}}{\text{Productivity} \times \text{Resource Supply}} = \frac{10,000 \text{ s.f.}}{\underbrace{10 \frac{\text{s.f.}}{\text{hrs.}} \times 100 \frac{\text{hrs.}}{\text{day}}}_{\text{Output} = 1,000 \text{ sf./d}}} = 10 \text{ days}$$

(Causal Input Formula)

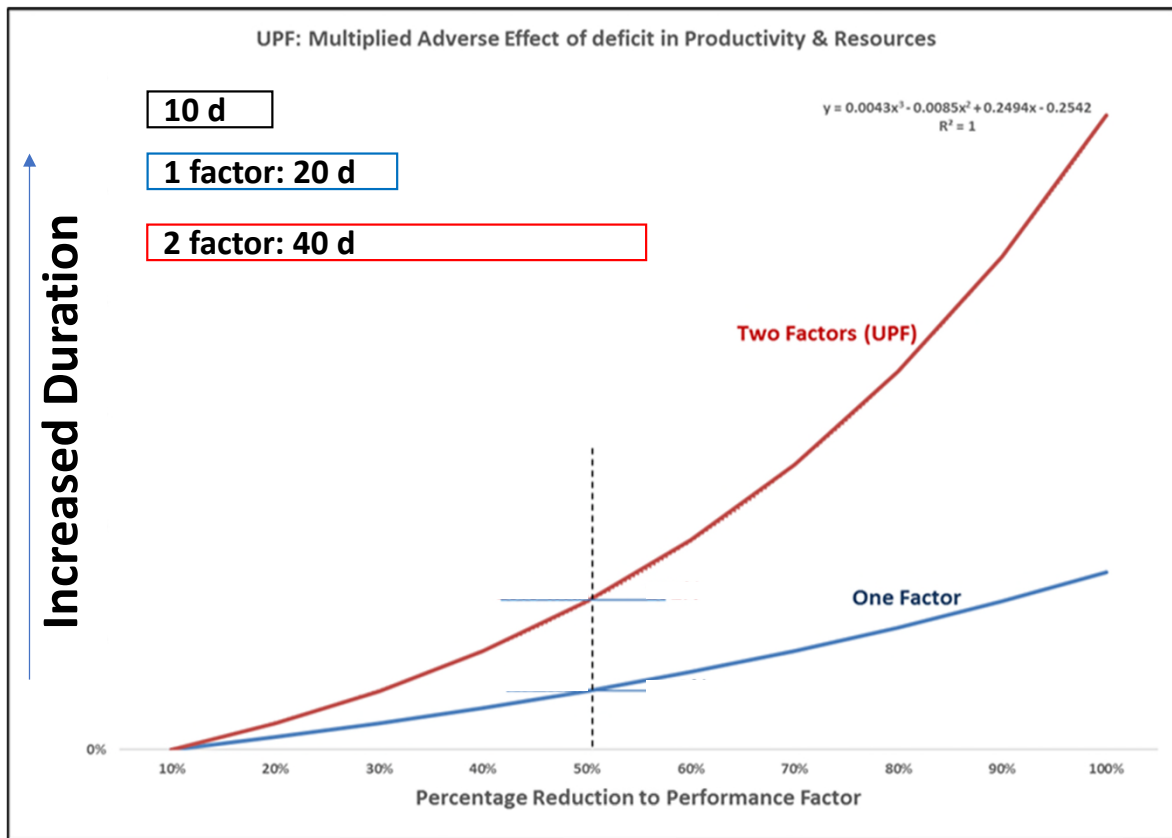
MATRIX OF DURATION OUTCOMES

$$\text{Activity Duration} = \frac{\text{Quantity}}{\text{Productivity} \times \text{Resource Supply}}$$


- Activity duration **varies** as **productivity & res. vary**
- If **productivity < plan** and **resources = plan**, **duration increases (red-coloured cells)**
- **Prod. < plan** and **Res. < plan**, **worst case** duration increase (red)
- **Negative and positive** prod and res could **offset and have no duration effect** (depends on magnitude) [white cells]

ACTIVITY DURATION: EFFECT OF VARIANCE FROM PLANNED RESOURCE OR PRODUCTIVITY TARGETS per CAUSAL FORMULA				
		PRODUCTIVITY		
		<i>Below Plan</i>	<i>Per Plan</i>	<i>Above Plan</i>
R E S O U R C E S	<i>Below Plan</i>	Longer Duration (worst case)	Longer duration	Longer, Shorter or No change
	<i>Per Plan</i>	Longer Duration	Planned duration	Shorter Duration
	<i>Above Plan</i>	Longer, Shorter or No change	Shorter Duration	Shorter Duration (best case)

Duration effect of Productivity & Resource Deficits



$$Duration = \frac{10,000 \text{ s. f.}}{\underbrace{5 \frac{\text{s. f.}}{\text{hr.}} \times 50 \frac{\text{hr.}}{\text{day}}}} = 40d$$

**Both factors 50% below plan:
Exponential growth**

$$Duration = \frac{10,000 \text{ s. f.}}{5 \frac{\text{s. f.}}{\text{hr.}} \times 100 \frac{\text{hr.}}{\text{day}}} = 20d$$

**1 factor 50% below plan
Linear growth**

Correcting Risk Theory: Productivity determines labour cost; not time

Output Cost formula $Cost(\$) = Duration(d) \times (Burn Rate)RRS \frac{hrs.}{d} \times Labour Rate \frac{\$}{hr.}$


Causal Duration Formula $(Burn Rate)RRS \left(\frac{Hrs.}{d}\right) = \frac{Quantity(s.f.)}{Duration(d) \times Productivity\left(\frac{s.f.}{hr.}\right)}$


$Cost(\$) = Duration(d) \times \frac{Quantity(s.f.)}{Duration(d) \times Productivity\left(\frac{s.f.}{hr.}\right)} \times Labour Rate\left(\frac{\$}{hr.}\right)$

$$Cost(\$) = \frac{Quantity(s.f.)}{Productivity\left(\frac{s.f.}{hr.}\right)} \times Labour Rate\left(\frac{\$}{hr.}\right)$$

Correcting EVM cost assumptions

Per EVM ...

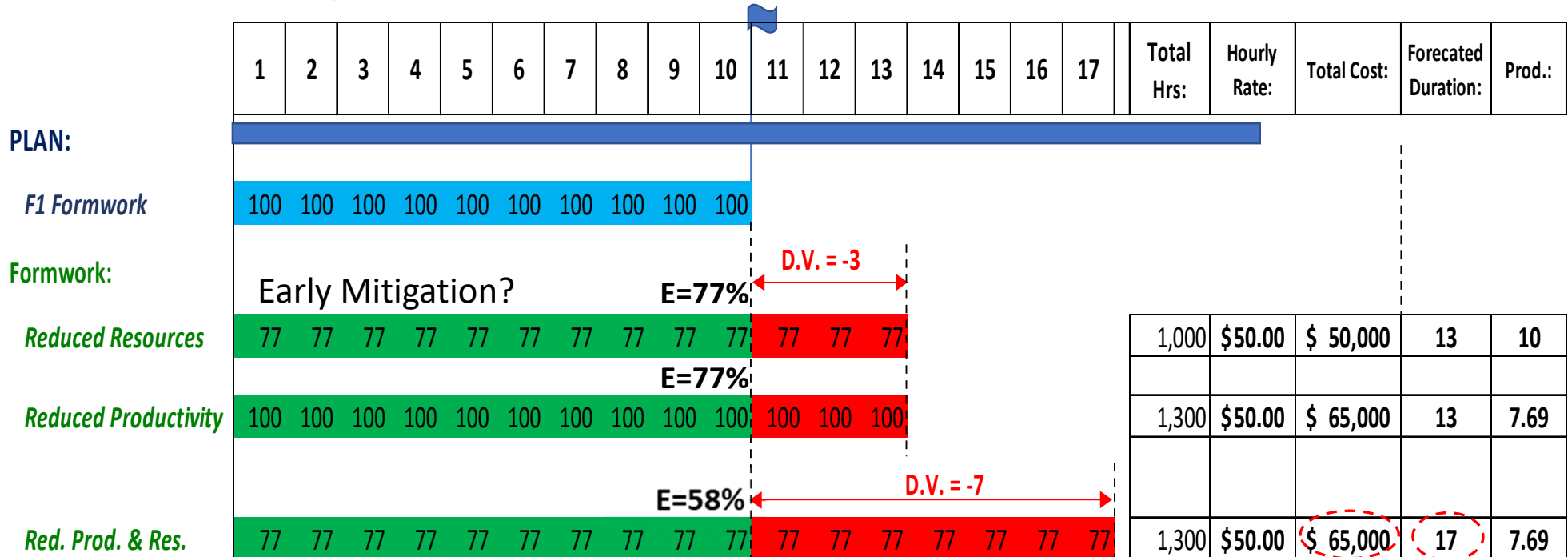
- If CPI is 0.50 “work will likely ...
– take twice as long to finish, and 
– probably cost more due to extended duration.”

- “Any added resources will have a permanent negative impact on cost efficiency and will produce no positive critical path schedule results.”


- **Productivity alone** does not determine duration
- **Time** does not determine cost

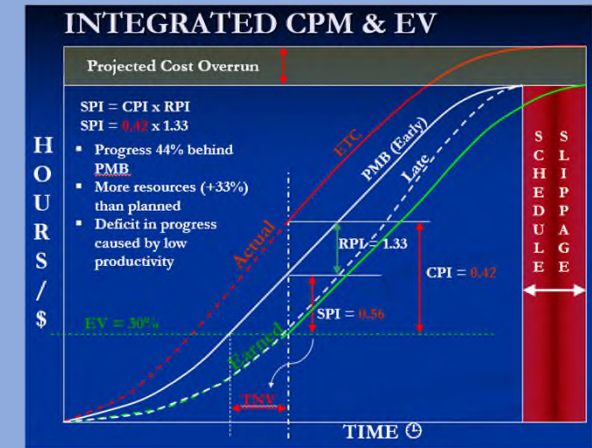
- Productivity not necessarily impacted by level of resources.
- Adding resources should not be assumed to have no schedule benefit

Forecasting Duration & Cost with new formulas



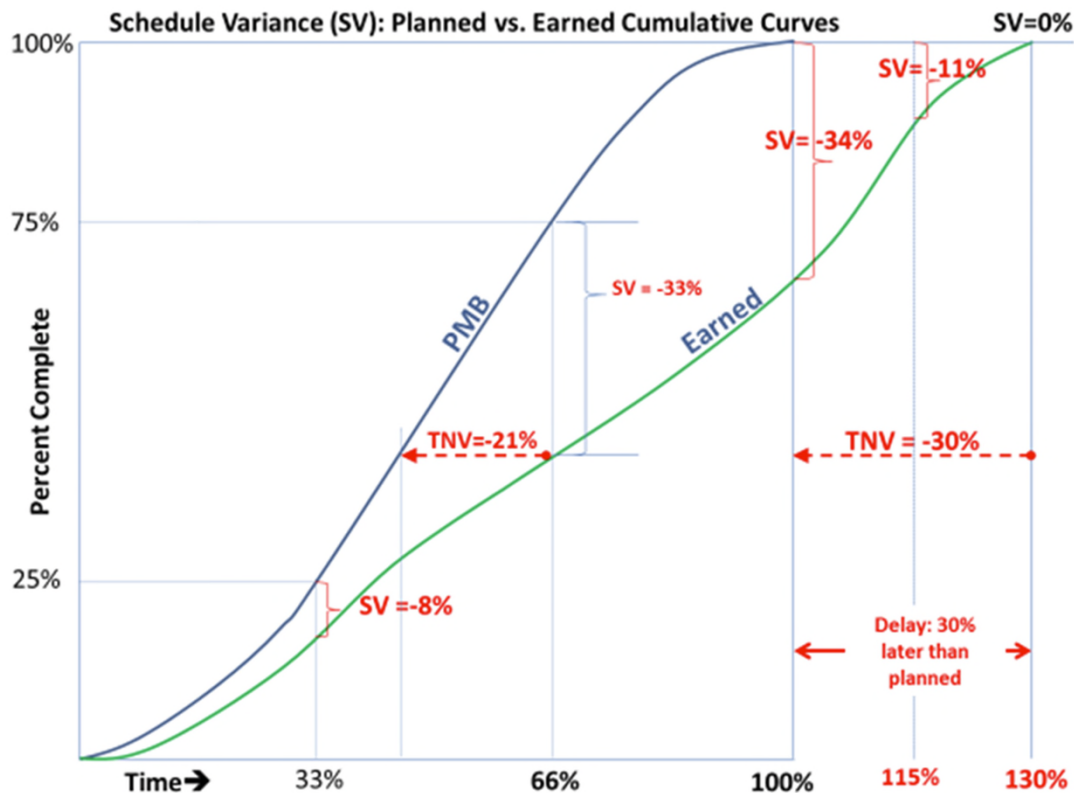
$$Cost = \frac{10,000 \text{ s.f.}}{7.69 \frac{\text{s.f.}}{\text{hrs.}}} \times \$50 \text{ per hr.} = \$65,000$$

$$Activity \text{ Duration} = \frac{10,000 \text{ s.f.}}{7.69 \frac{\text{s.f.}}{\text{hrs.}} \times 77 \frac{\text{hrs.}}{\text{day}}} = 17 \text{ days}$$



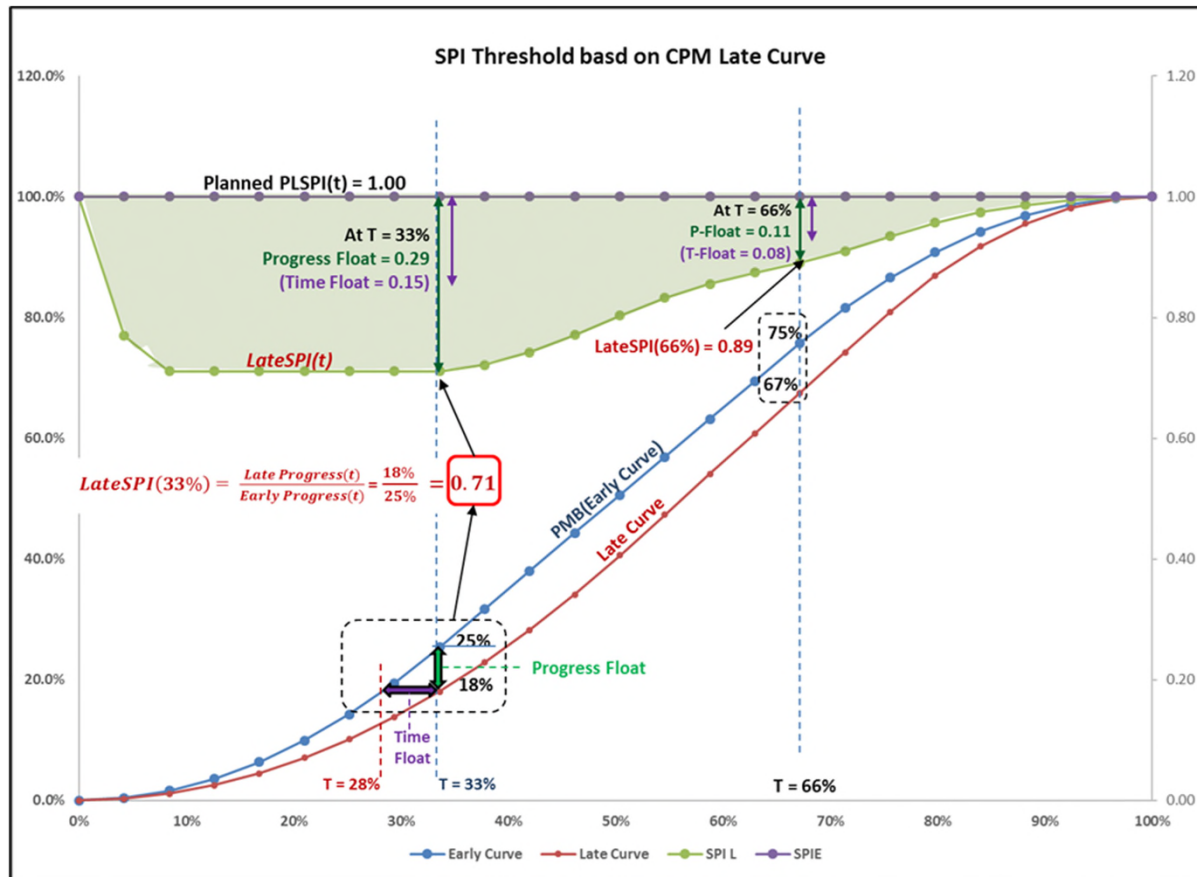
2.2 New Earned Value Formulas & Metrics

SV/SPI Primary Metrics because PMB is Objective



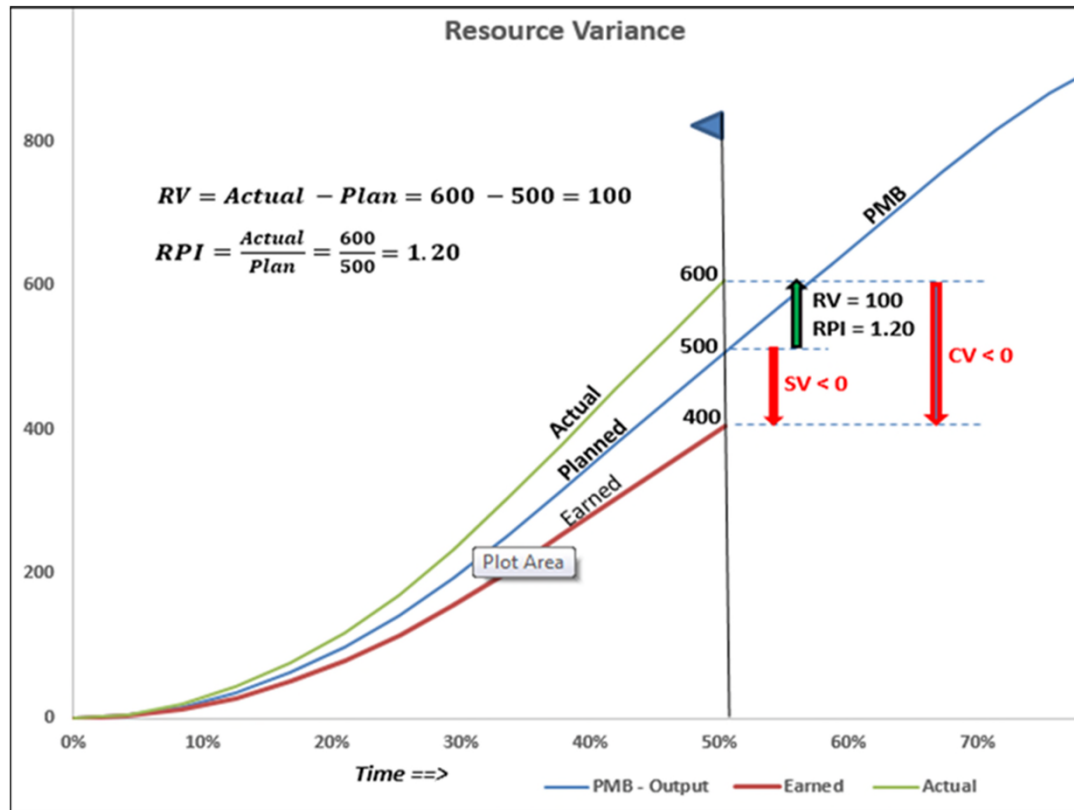
- Recall EVM: “*SPI not recommended after 80% of the work*” because *ultimately equals 1.0*”
- If a deficit in project progress there is deficit in time vs. (PMB) **THE PERFORMANCE OBJECTIVE!!**
- **Root cause of negative SV/SPI, which translates to time variance, is always productivity (CV/CPI) and/or resources (RV/RPI)**

CPM Late Curve is SV Threshold



- CPM **Late Curve**: all activities start on late date. Likely critical after.
- Late curve is **SV(PMB) threshold!**
- Threshold @ 33% of time: **SPI = 0.71**
- Any **float consumption increases time risk** (path convergence)

Resource Variance: the Missing Metric



- *Resource Variance (RV)* = **Actual hours – Planned hours**
- *Resource Performance Index (RPI)* = **Actual ÷ Planned hrs.**

NEW CAUSAL EVM FORMULAS

$$\textcircled{C} \quad CV + RV = (\text{Earned} - \text{Actual}) + (\text{Actual} - \text{Planned}) = \text{Earned} - \text{Planned}$$

$$\text{Schedule Variance (SV)} = \text{Earned} - \text{Planned},$$

Output Variance $SV = CV + RV$ Variance in Causal Inputs

$$\textcircled{C} \quad CPI \times RPI = \frac{\text{Earned Value}}{\text{Actual Value}} \times \frac{\text{Actual Value}}{\text{Planned Value}} = \frac{\text{Earned}}{\text{Planned}}$$

$$\text{Schedule Performance Index (SPI)} = \frac{\text{Earned}}{\text{Planned}}$$

Output $SPI = CPI \times RPI$ Variance in Causal Inputs

INTEGRATED COST & TIME FORMULAS

OUTPUT | CAUSAL INPUTS

Quantity

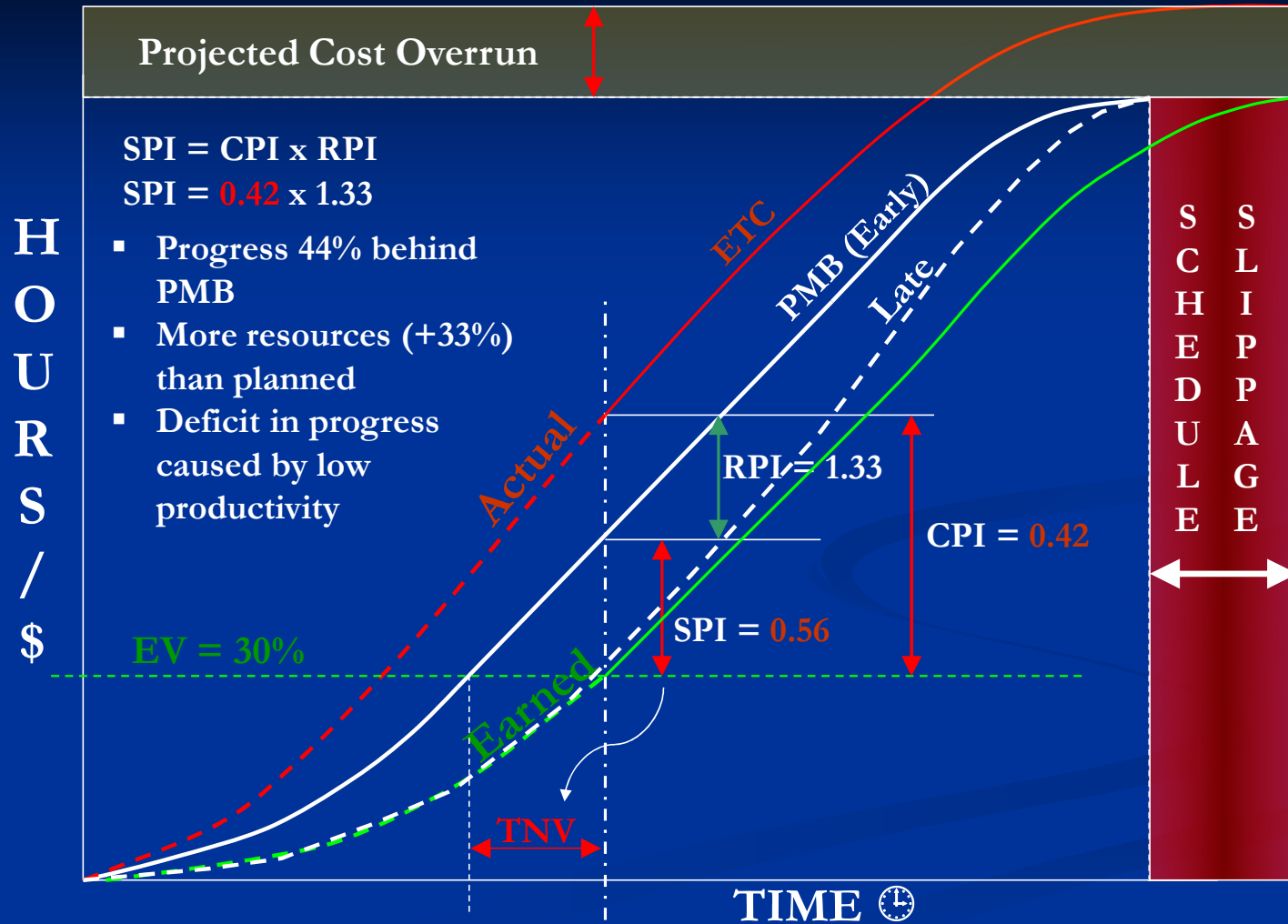
$$\text{CPM: } \textit{Duration} \text{ (Time)} = \frac{\textit{Quantity}}{\textit{Productivity} \times \textit{Resources}}$$

$$\textit{Cost} = \frac{\textit{Quantity}}{\textit{Productivity}} \times \textit{Labor Rate}$$

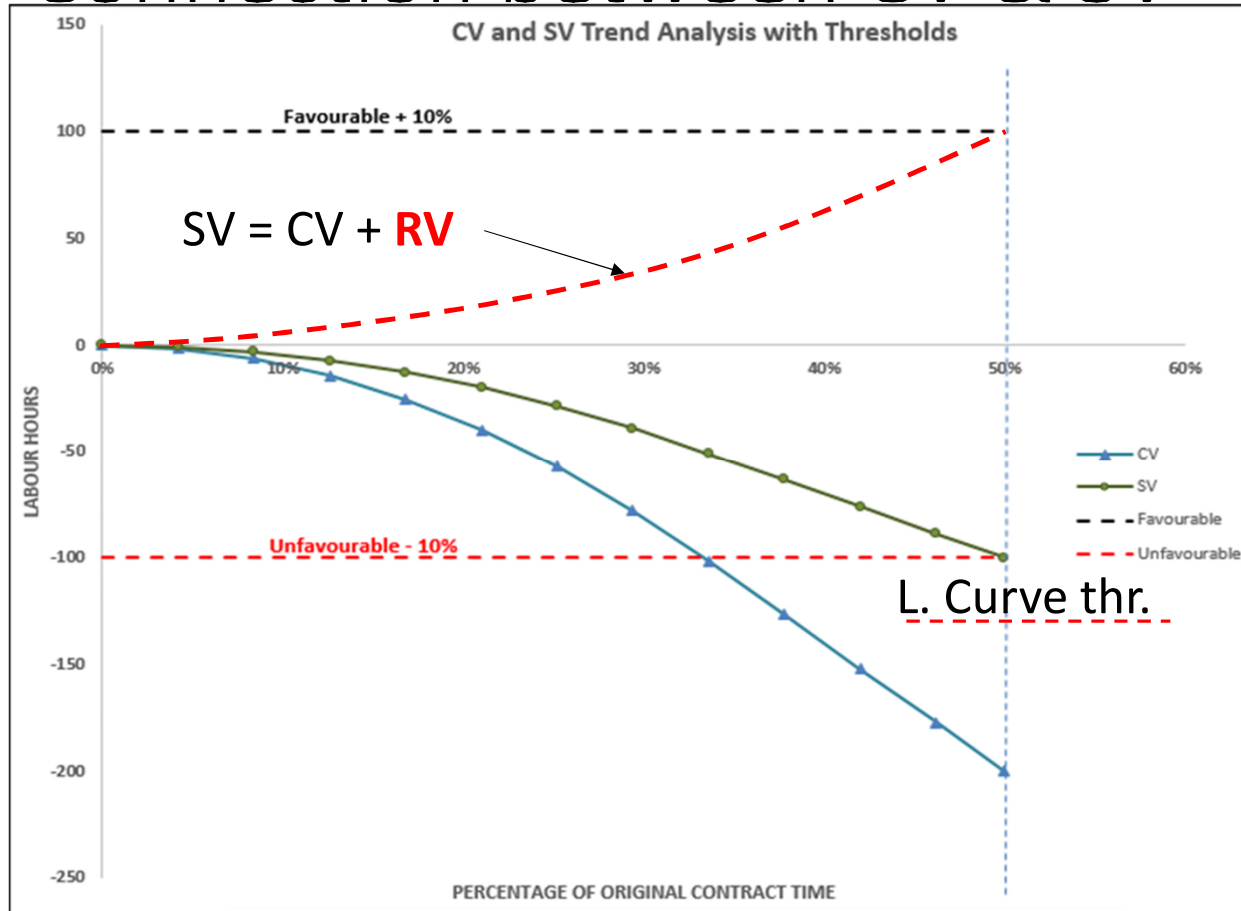
$$\text{EVM: } \textit{SPI} \text{ (Progress)} = \textit{CPI} \text{ (Productivity)} \times \textit{RPI} \text{ (Resource Supply)}$$

$$\textit{SV} = \textit{CV} + \textit{RV}$$

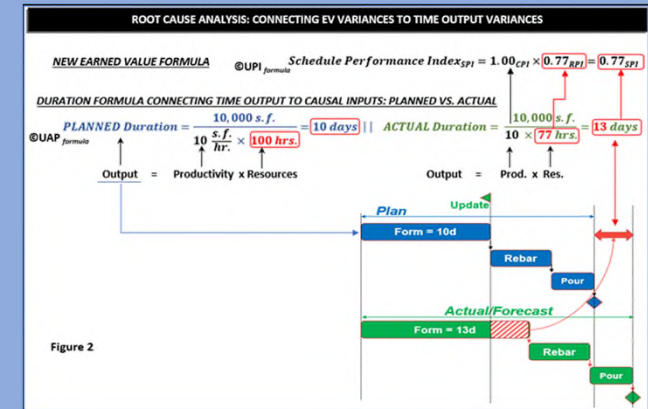
INTEGRATED CPM & EV



Connection between CV & SV

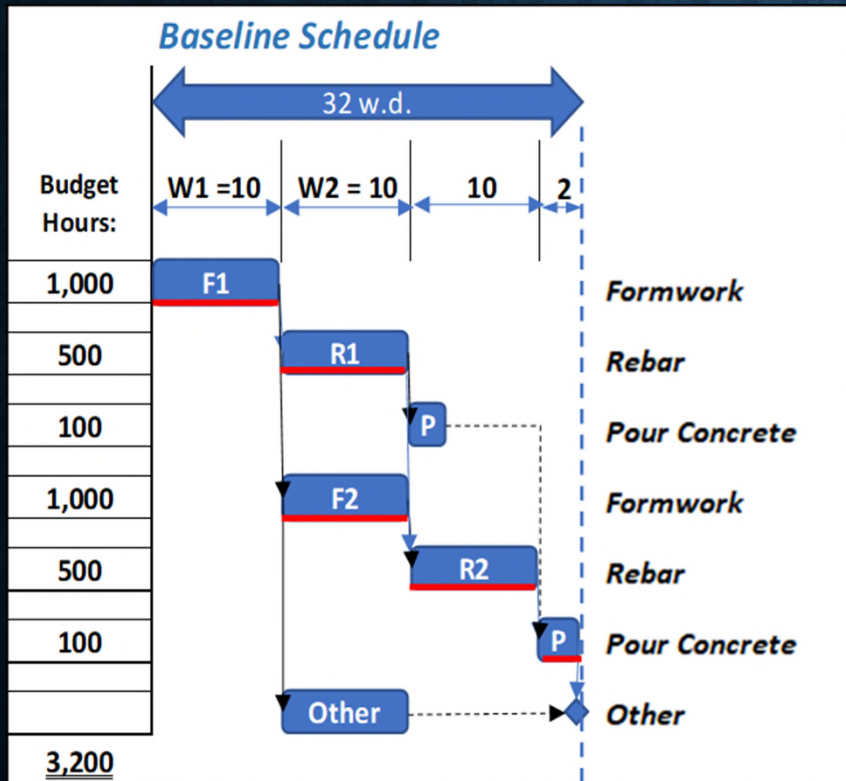


- Calculate RV
- Late Curve threshold



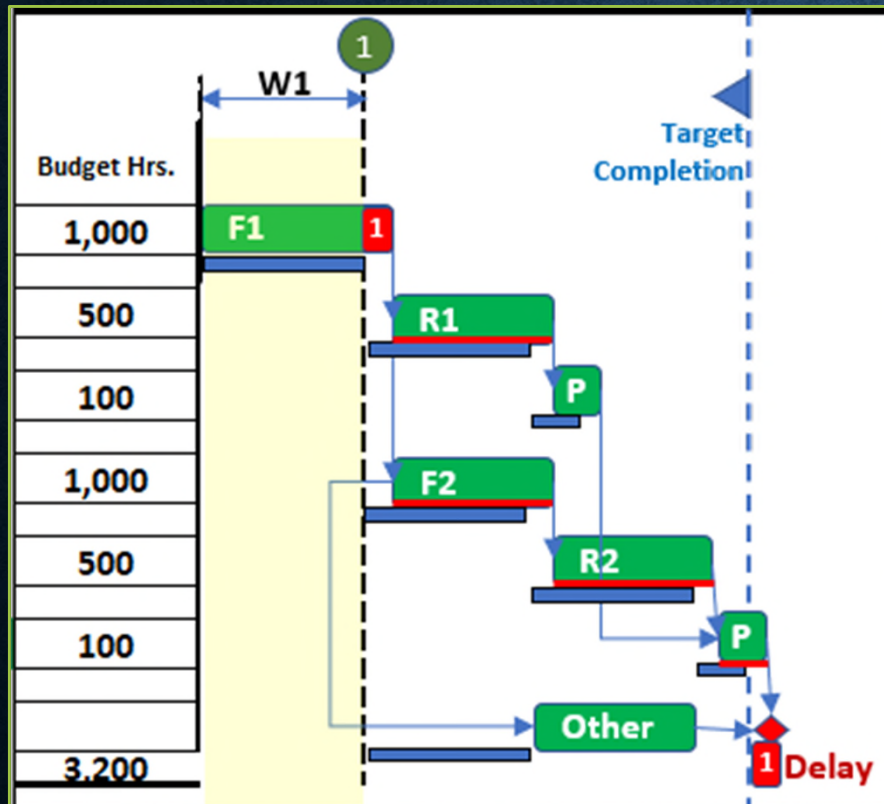
2.3 Integrated CPM & EVM Causal Analysis

CPM “WINDOWS” ANALYSIS USING NEW INTEGRATED ANALYTICS



- Schedule duration = 32d
- 10-day updates (“Windows” of time)
- Baseline loaded with labor hours.

WINDOWS ANALYSIS: FIRST UPDATE



- Formwork *not completed* per plan
- Contractor *forecasts 1 day* to complete
- *Unexamined forecast?*

DURATION FORMULA FORECASTED LONGER DURATION

ROOT CAUSE ANALYSIS: CONNECTING EV VARIANCES TO TIME OUTPUT VARIANCES

NEW EARNED VALUE FORMULA

$$\text{Schedule Performance Index}_{SPI} = 1.00_{CPI} \times 0.77_{RPI} = 0.77_{SPI}$$

DURATION FORMULA CONNECTING TIME OUTPUT TO CAUSAL INPUTS: PLANNED VS. ACTUAL

$$\text{PLANNED Duration} = \frac{10,000 \text{ s.f.}}{10 \frac{\text{s.f.}}{\text{hr.}} \times 100 \text{ hrs.}} = 10 \text{ days} \quad || \quad \text{ACTUAL Duration} = \frac{10,000 \text{ s.f.}}{10 \times 77 \text{ hrs.}} = 13 \text{ days}$$

$$\text{Output} = \text{Productivity} \times \text{Resources}$$

$$\text{Output} = \text{Prod.} \times \text{Res.}$$

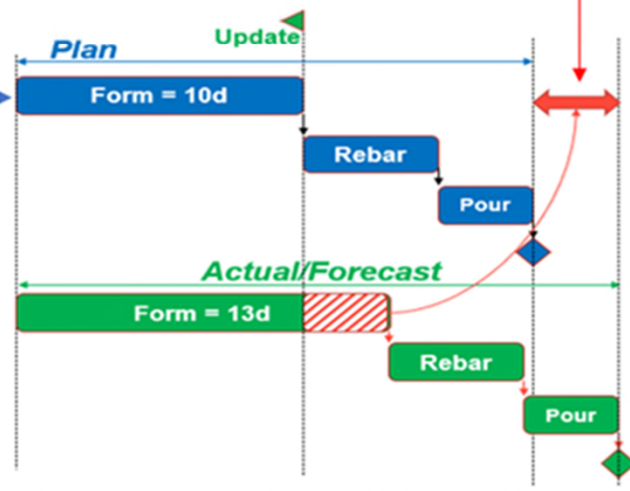
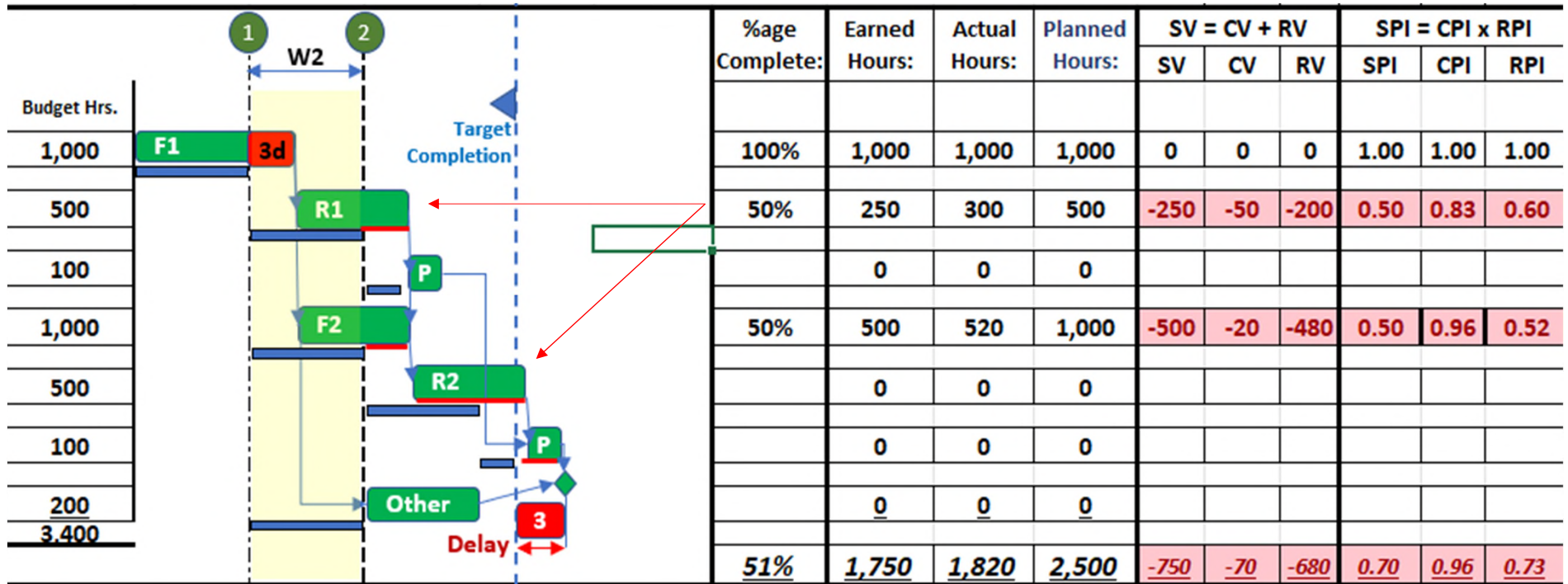


Figure 2

- RPI 0.77 - **23% fewer hours than planned** to date.
- **Productivity as per plan**
- Causal Duration formula forecasts 3-day delay, which ultimately occurs due to no mitigation

Window 2: No mitigation & Rebar Risk!!

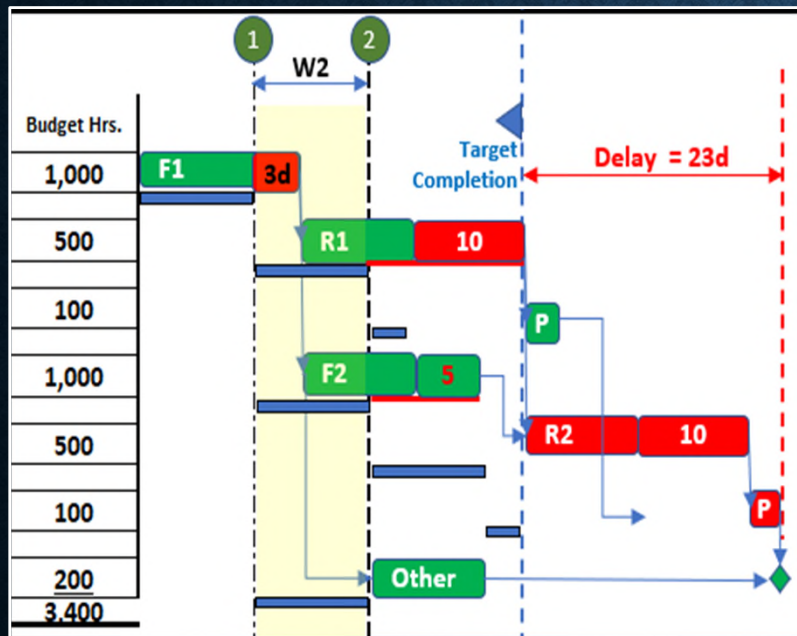


$$F1 \text{ Rebar Duration Plan} = \frac{12 \text{ t.}}{0.024} \times 50 = 10d$$

$$F1 \text{ Rebar Duration Forecast} = \frac{12}{0.019} \times 43 = 20d$$

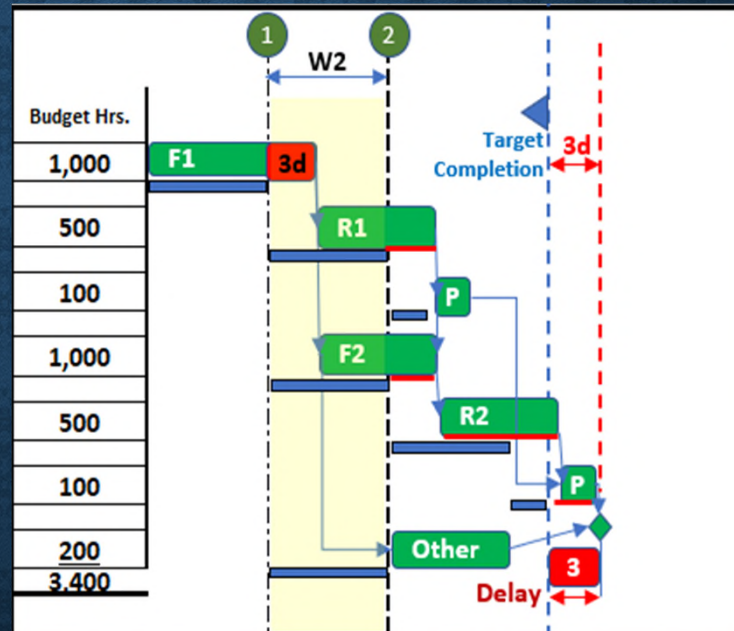
ROOT CAUSAL ANALYSIS VS. CONTRACTOR OUTPUT SCHEDULE

Durations Per Causal Formula



Forecast adjusted based on Current Productivity and Rate of Resource supply

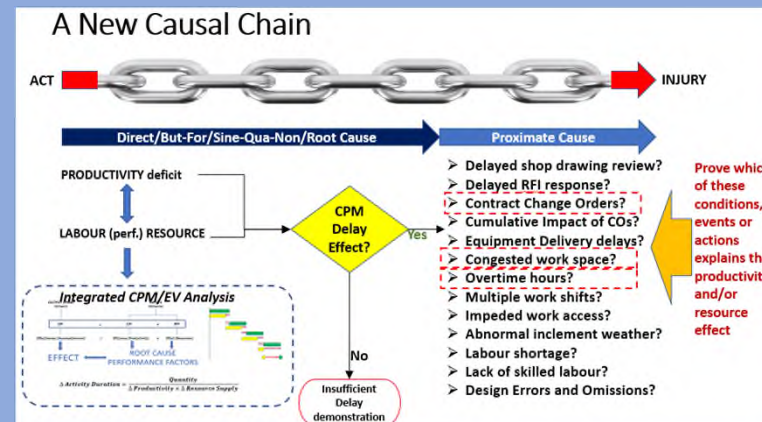
Contractor Forecast



Assumes baseline remaining duration.

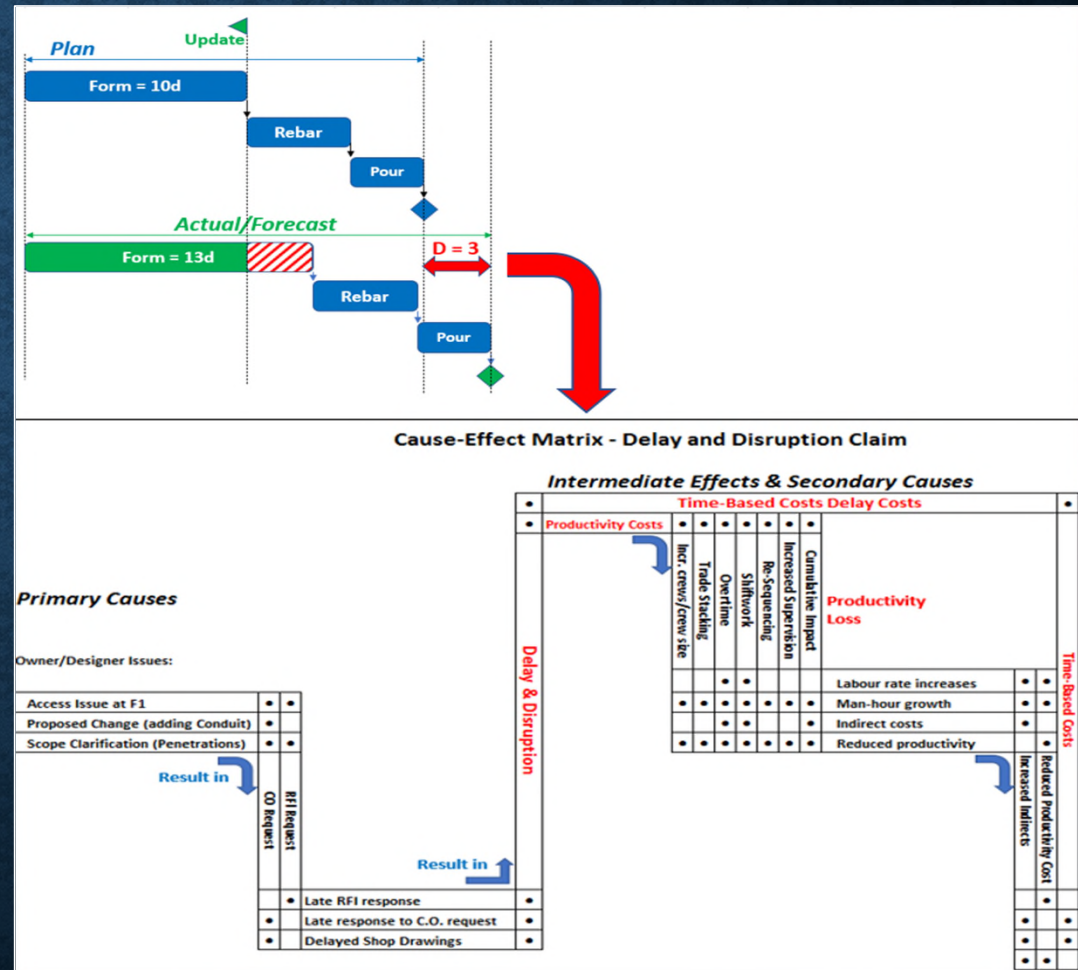
- Unless performance improves, delay will be **23 days instead of 3**
- Use **casually-based early warning to mitigate!!!**

2.4 Rethinking Root Causation with the New Analytics

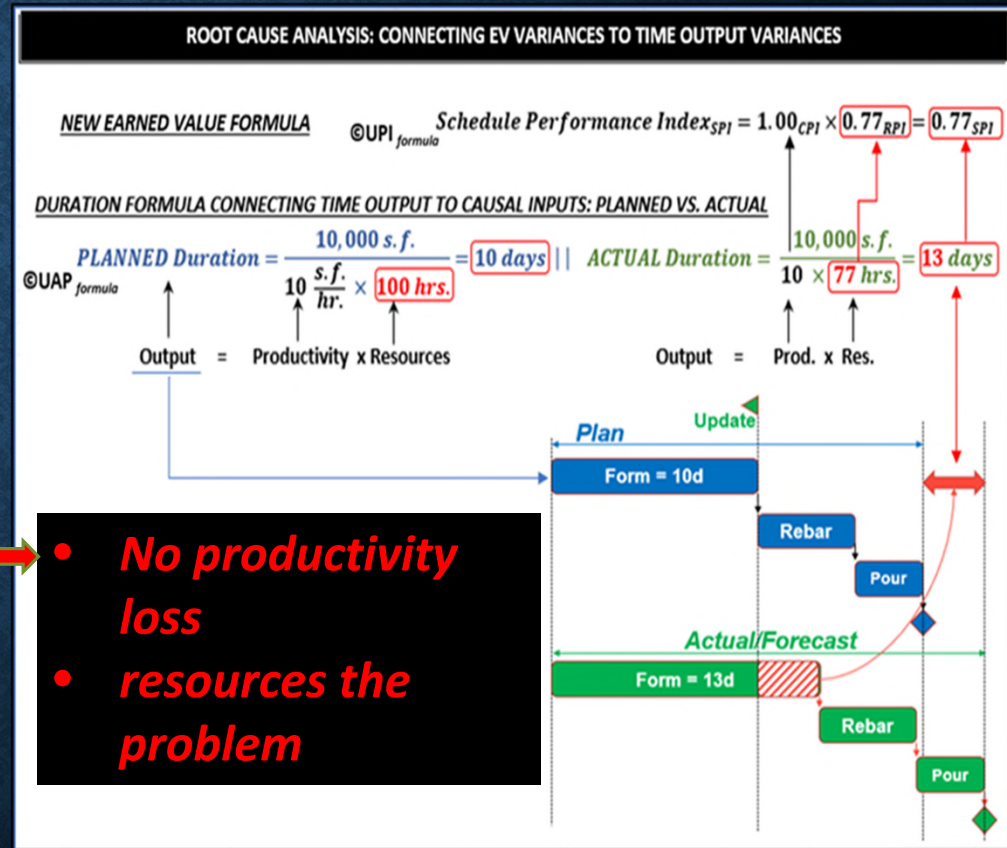
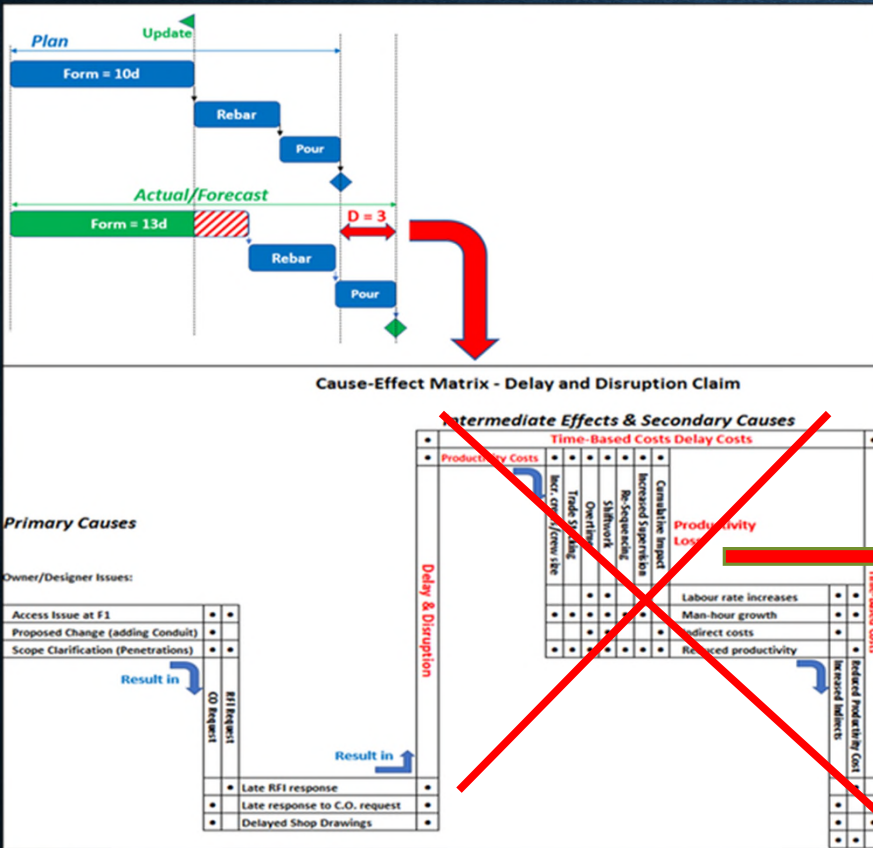


OUTPUT ANALYSIS IS “HE SAID, SHE SAID”

- **Contractor says ...**
 - **low productivity** due to COs, delayed respond to RFIs ... stacking, O.T.
 - **Increased labor** added cost and **lowered productivity** more
- **Owner says ...**
- Productivity problem, if it exists, is **contractor-caused** the problem



WILD GOOSE CHASE – COMPLICATED & FRUITLESS



DIRECT AND PROXIMATE CAUSES

- **Direct** Cause:
 - ***Root Causal***: act or agency which **produces the effect**
 - Meets **but-for test**. ***Sine qua non***: without which not.
 - For ***labor activity***, either or both ***productivity and resources***
 - **Deterministic, direct cause of delay**
- **Proximate** cause: (CO's, delay RFIs, shop drawings, weather etc.)
 - Anything that **impacts productivity and resources**
 - ***Potentially*** the cause of below-plan productivity or resources
 - Can exist **without having an impact** on duration
 - Must be Proven on the ***basis of balance-of-probabilities***.
 - **Not deterministic**

A New Causal Chain

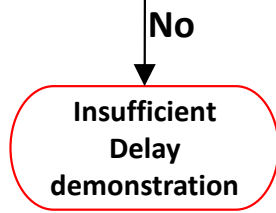
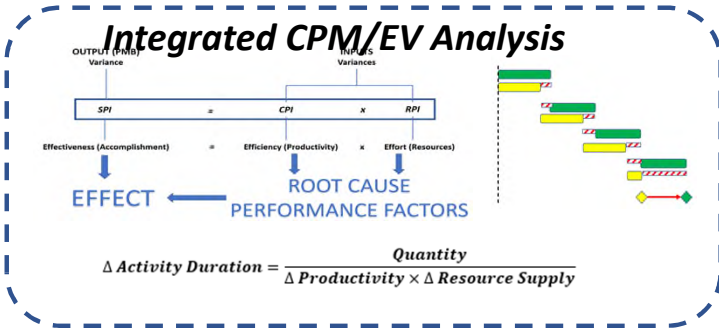


PRODUCTIVITY deficit
 ↔
 LABOUR (perf.) RESOURCE



- Yes ➔
- Delayed shop drawing review?
 - Delayed RFI response?
 - Contract Change Orders?
 - Cumulative Impact of COs?
 - Equipment Delivery delays?
 - Congested work space?
 - Overtime hours?
 - Multiple work shifts?
 - Impeded work access?
 - Abnormal inclement weather?
 - Labour shortage?
 - Lack of skilled labour?
 - Design Errors and Omissions?

Prove which of these conditions, events or actions explains the productivity and/or resource effect



No by-passing Direct Causes

If duration Delay, then
Direct Cause is ...

DETERMINISTIC DIRECT CAUSE

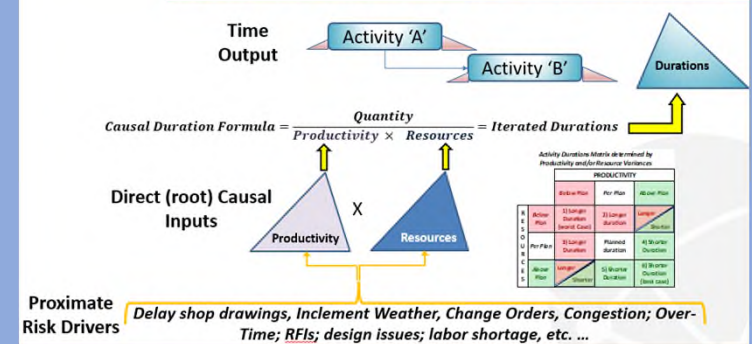
Productivity x Resources

Proximate Causes
for one or both
prod. & resources:



- Weather
- RFIs
- Changes
- Overtime
- Delayed Shop drawings
- Work stoppage
- other

New Algorithm for MC Labor Analysis?



2.5 Rethinking Integrated CPM/Risk Analysis

AAACE Rethinking Risk Drivers

INTERNATIONAL

TYPICAL RISK DRIVERS:

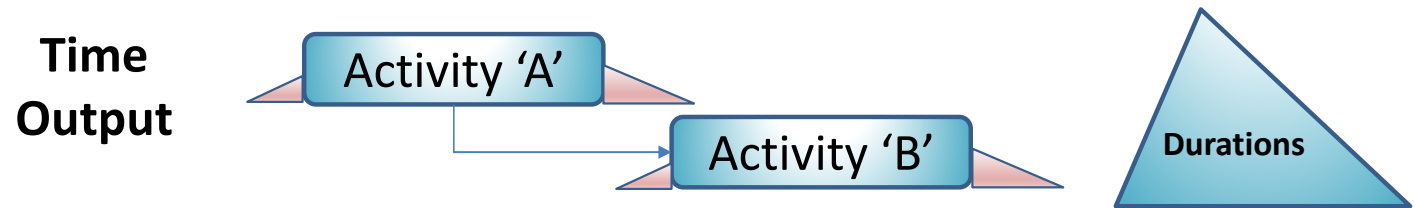
- Duration uncertainty
- Installation experience coordination issues
- **Shortage of labor resources**
- Design and fabrication issues
- Equipment suppliers too busy
- Schedule duration unrealistic
- **Productivity lower than planned**

ROOT CAUSAL RISK DRIVERS:

- Productivity
- Resources

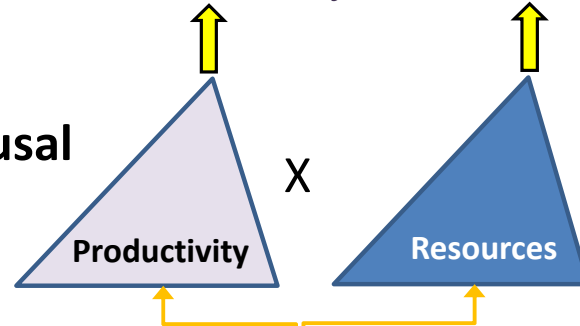
Proximate Causes

New Algorithm for MC Labor Analysis?



$$\text{Causal Duration Formula} = \frac{\text{Quantity}}{\text{Productivity} \times \text{Resources}} = \text{Iterated Durations}$$

Direct (root) Causal Inputs



Activity Durations Matrix determined by Productivity and/or Resource Variances

		PRODUCTIVITY		
		Below Plan	Per Plan	Above Plan
R E S O U R C E S	Below Plan	1) Longer Duration (worst Case)	2) Longer duration	Longer / Shorter
	Per Plan	3) Longer Duration	Planned duration	4) Shorter Duration
	Above Plan	Longer / Shorter	5) Shorter Duration	6) Shorter Duration (best case)

Proximate Risk Drivers

Delay shop drawings, Inclement Weather, Change Orders, Congestion; Over-Time; RFIs; design issues; labor shortage, etc. ...

Part 3

3. A PROJECT SUCCESS STORY IMPLEMENTING THE NEW CAUSAL ANALYTICS

HOW THE NEW, INTEGRATED ANALYTICS HELPED CONVINCING A CONTRACTOR TO ...

- Follow its own Plan
- Abandon its delay claim
- Increase labour levels
- Finish on time and on budget



INTEGRATED COST & TIME FORMULAS

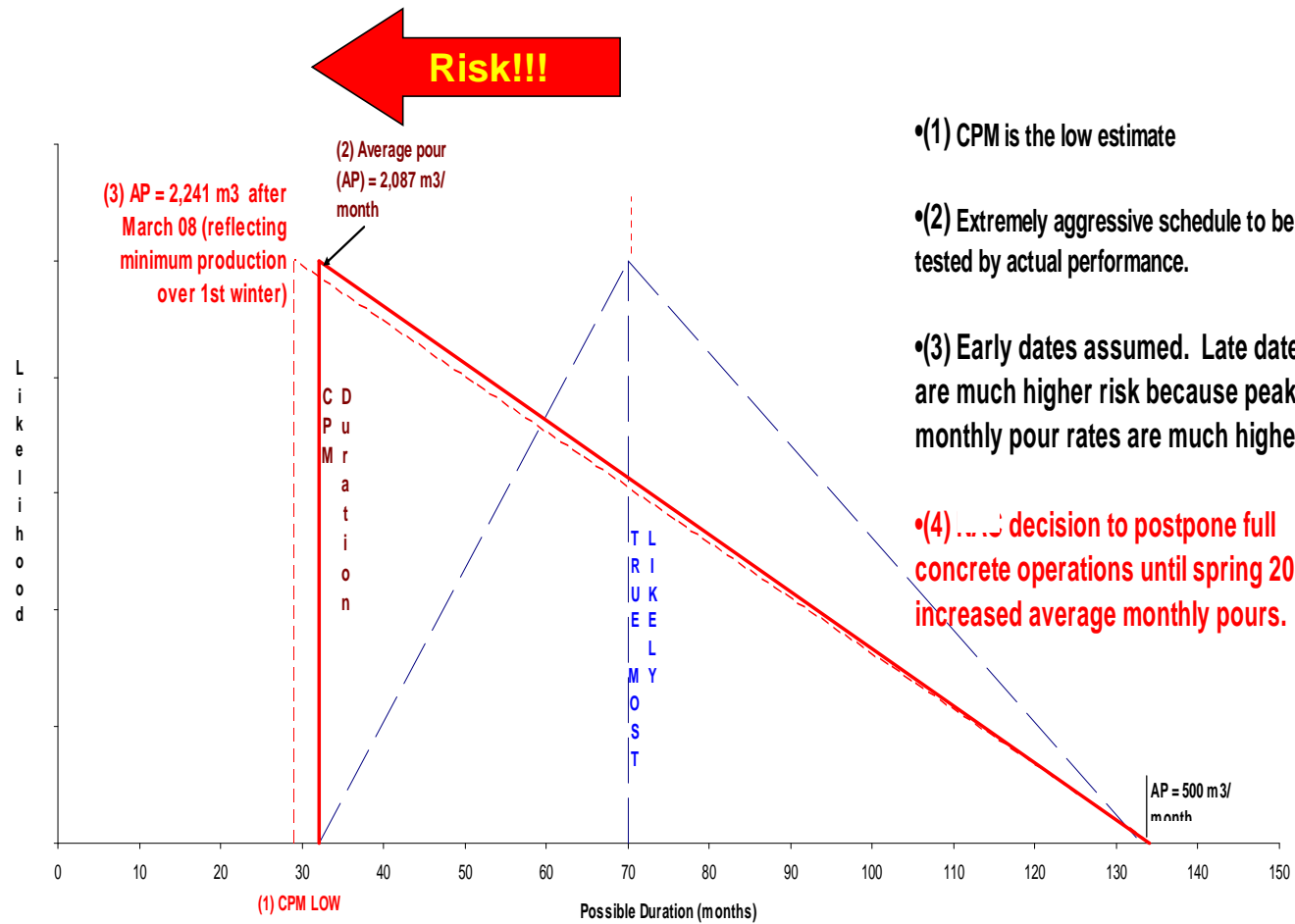
$$\text{CPM: } \frac{\text{OUTPUT}}{\text{Time}} = \frac{\text{CAUSAL INPUTS}}{\text{Quantity}} \times \text{Productivity} \times \text{Resources}$$

$$\text{Cost} = \frac{\text{Quantity}}{\text{Productivity}} \times \text{Labor Rate}$$

$$\text{EVM: } \begin{matrix} \text{SPI} \\ \text{(Progress)} \end{matrix} = \begin{matrix} \text{CPI} \\ \text{(Productivity)} \end{matrix} \times \begin{matrix} \text{RPI} \\ \text{(Resource Supply)} \end{matrix}$$

$$\text{SV} = \text{CV} + \text{RV}$$

Pre-Construction Risk Assessment: Planned Duration not possible



- (1) CPM is the low estimate
- (2) Extremely aggressive schedule to be tested by actual performance.
- (3) Early dates assumed. Late dates are much higher risk because peak monthly pour rates are much higher.
- (4) ... decision to postpone full concrete operations until spring 2008 increased average monthly pours.

PRE-TENDER CONSULTATIONS WITH CONTRACTORS

Design expedited to achieve start in September to allow advancement of slab work before winter.

ASSUMPTIONS:

- Full Productivity achieved within 3 – 4 weeks
- Concrete casting rates up to 3,000m³/mnth.
- 600,000 – 700,000 manhrs. (150 men average & 200 peak).
- Slabs for first 3 trains completed in first 5-6 months.

LARGE D-B-B PROJECT: FULLY RESOURCE LOADED

All of this on D-B-B Projects!!!

	MATERIALS		LABOR		TOTAL BUDGET	
	Material Qty	Units	Material Budget	Planned Labor manhours		Planned Labor Budget
PHASE 1			CAD 20,122,702	395,559	CAD 16,232,072	CAD 36,354,774
YWP			CAD 667,554	17,085	CAD 672,384	CAD 1,339,938
Skim Slab	2,546	m³	CAD 320,712	3,178	CAD 116,304	CAD 437,016
Concrete	1,080	m³				
Rebar	178	tonnes	CAD 219,564	2,928	CAD 146,376	CAD 365,940
Walls	60	m²				
SOG	4,588	m²	CAD 127,278	10,980	CAD 409,704	CAD 536,982
Round Columns	-	pcs				
Suspended Slabs	-	m²				
BRB			CAD 181,518	3,465	CAD 143,895	CAD 325,412
Skim Slab	13	m³	CAD 75,006	394	CAD 14,409	CAD 89,415
Concrete	437	m³				
Rebar	72	tonnes	CAD 88,097	1,175	CAD 58,731	CAD 146,828
Walls	56	m²				
SOG	813	m²	CAD 18,415	1,896	CAD 70,755	CAD 89,169
Round Columns	-	pcs				
Suspended Slabs	228	m²				
DFS			CAD 3,177,613	61,392	CAD 2,533,224	CAD 5,710,838
Skim Slab	1,065	m³	CAD 1,376,136	7,219	CAD 264,253	CAD 1,640,389
Concrete	7,214	m³				
Rebar	1,188	tonnes	CAD 1,463,760	19,517	CAD 975,842	CAD 2,439,602
Walls	11,924	m²				
SOG	6,056	m²	CAD 337,717	34,655	CAD 1,293,129	CAD 1,630,846
Round Columns	-	pcs				
Suspended Slabs	2,789	m²				
1PG			CAD 1,049,801	20,413	CAD 840,005	CAD 1,889,806
Skim Slab	441	m³				

LAGGING PROGRESS – TIME & CLAIMS RISK!

- Compliant R-L CPMs
- "Riding the Late Curve"
- Higher risk!
- Acceleration claim? *Low productivity caused by owner?*
- -Waiting Game for owner delays



CAUSAL ANALYTICS REVEAL LOW LABOR SUPPLY IS THE PROBLEM

Success!!!!

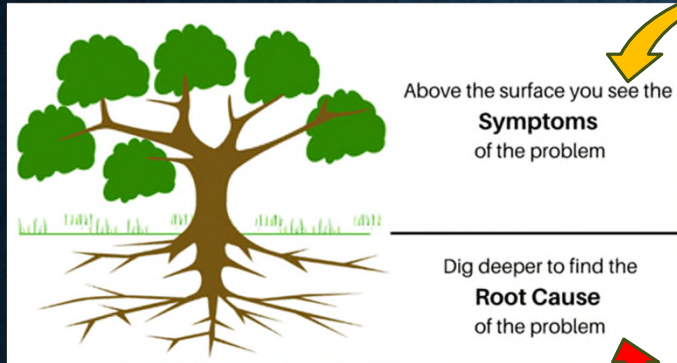
-labor resources increased; no Prod. loss

-Finished on-time and on-budget!!!

-Contractor made money!

No Productivity problem (CPI = 1.00), but Resource supply below plan (RPI < 1.00)





INTEGRATED COST & TIME FORMULAS

	OUTPUT	CAUSAL INPUTS
CPM:	<i>Duration</i> <small>(Time)</small>	$\frac{\text{Quantity}}{\text{Productivity} \times \text{Resources}}$
	<i>Cost</i>	$\frac{\text{Quantity}}{\text{Productivity}} \times \text{Labor Rate}$
EVM:	<i>SPI</i> <small>(Progress)</small>	$\frac{\text{CPI}}{\text{Productivity}} \times \frac{\text{RPI}}{\text{Resource Supply}}$
	<i>SV</i>	$\text{CV} + \text{RV}$

4. CONCLUSION

New Causal Performance Analytics that reveal the Performance Truth & Dramatically improve Project Outcomes

CPM CAUSAL MODEL V. MEGADATA & OTHER “PANACEAS”

- ... there’s a **new challenge** to **sound reasoning about causes and effects**. While awareness of the **need for a causal model** has grown ..., many ... would like to **skip the hard step of constructing ... a causal model and rely solely on data**
- “**Statistics alone** cannot tell **which is the cause and which is the effect**. ... **big data is profoundly dumb about causes and effects**”
- if we are in possession of a **causal model**, we can often **predict the result of an intervention**

[Judea Pearl, The Book of Why – The New Science of Cause and Effect]



The Benefits of Prefabrication in Construction

Public-Private Partnerships (P3)

New Procurement Strategies - The Future of Procurement

Procurement Can Create Strategic Supplier Relationships for a Strong Competitive Advantage. EY Works With Businesses to Develop Resilient **Procurement** Strategies for Profitability, Supply Chain Solutions, Sourcing Strategy.



CONCLUSION

- ***Integrated, Class 1, fully resource loaded, CPM schedule is optimal causal performance analysis tool. New Analytics take advantage of this model.***
- ***Productivity and resources are root causal performance factors that determine labour activity duration***
- New EVM and CPM formulas ***fully integrate*** performance analysis
- ***Enables causal-based early warning*** of off-trends - effective ***risk avoidance and mitigation*** possible.
- ***Dramatically improved project planning and control***
- Analytics compel ***rethinking of causation***
- ***Challenge*** of getting reliable integrated ***resource loaded schedules*** **must be met.**
- ***Buyers of construction*** can ***effect change***, but need encouragement